



Fall 2020 Virtual SLRC Conference

October 26-28, 2020

Schedule:

Monday October 26th:

1:00p.m. - Handling Library Materials during COVID-19

Chelsea Shockley, Customer Experience Manager, EPFL / SLRC

Discover the latest findings from the Re-opening Archives, Libraries and Museums (REALM) report, and receive practical information about what those findings mean for your library.

Tuesday October 27th:

10:00a.m. - Adverse Childhood Experiences Interface Training

Andrea Butler and Candace Hawkins, AETNA Better Health of Maryland, for Baltimore Family Tree.

Adverse Childhood Experiences (ACEs) are traumatic or stressful experiences, such as abuse or neglect, that occur during childhood or adolescence. ACEs can harm a child's brain and its development, which can lead to long-term negative health and social outcomes. ACE Interface Training such as this is designed to support widespread awareness, promote understanding, and empower communities to improve health and well-being throughout society.

1:00p.m. - Introduction to SLRC Services

Paula Mitchell, Access Services Manager EPFL / SLRC and Katy Troeschel, Business Librarian EPFL / SLRC

Find out more about the State Library Resource Center. Learn about Maryland's inter-library loan system, SAILOR databases, Public Programs, Librarian training and our reference support services. We'll tell you how to find out more, and how to connect with us to help your customers.



Wednesday October 28th:

Keynote

10:00a.m. - Shelter From the Storm: Trauma, 2020, and Protective Libraries

Patrick Lloyd, Community Resources Coordinator, Georgetown Public Library

2020 has already been a difficult year, to put it mildly. Even before this year, most Americans had experienced trauma in their lives. Sadly, we are all currently experiencing multiple, ongoing traumas. These experiences have many unfortunate consequences on all of us, patrons and staff alike. However, even now, our libraries are here to help.

This talk will explore trauma, its consequences, and the ways in which libraries can and do serve to mitigate risk in the lives of all patrons. Special attention will be paid to our current reality as well as how trauma-informed libraries can begin to prepare for life after the pandemic.

1:00p.m. - The Connected Library: Vetting and Partnering with Social Service Providers

Patrick Lloyd, Community Resources Coordinator, Georgetown Public Library

Libraries tend to think that we can do it all! While we may host events from weddings to video game tournaments and although we may answer questions on everything from research papers to restaurant recommendations, sometimes we need to know when to reach out to experts in our communities. As libraries continue moving to address more than just the informational needs of our patrons, it is important that we connect and build relationships with local professionals focused on mental health, basic needs, and other social challenges within our communities.

This session will explore why it is imperative that libraries connect with social service providers in their communities, how to cultivate these connections, and tips to make sure the agencies you work with are effective, ethical partners.

Register or find out more at [SLRC.info/conference](https://slrc.info/conference)