MARYLAND STATE
LIBRARY RESOURCE CENTER
ENOCH PRATT *free* LIBRARY

Enoch Pratt Free Library
Maryland's State Library Resource Center

FY 2017 SLRC Annual Plan
May Update

The proposed DRAFT SLRC Annual Plan for FY 2017 responds to the FY 2016 survey of Maryland Library Administrators setting a stronger course toward leadership and responsiveness to the needs of Maryland libraries and their customers.

PROMOTE

MARYLAND STATE LIBRARY RESOURCE CENTER

Market SLRC services and resources to the Maryland library community

Action steps:

- Effectively communicate SLRC products, resources, and services supporting the needs of Maryland library staff and customers.

  The SLRC subject department and services brochures printed in FY 2016 have been expanded to include:
  - Edgar Allan Poe
  - Job and Career Information Center
  - Small Business Center
  - Teen Center and Student Express

  Additional brochures completed:
  - OCLC ILL Brokering
  - Research Databases
  - Sailor Databases
  - State Library Resource Center

  A special brochure holder was designed and printed that will become a highly visible marketing vehicle for the brochure series.

  A new Baltimore Metropolitan Council brochure was created that highlights the services offered by the Regional Information Center.

The new Sailor electronic resources, including Rosetta Stone, were added to the Sailor website and featured on the Pratt database site.

Collection Management staff began systematically contacting database vendors to request marketing materials that help to describe and promote Sailor databases and other library electronic resources.

Catalogers began working with Maryland Department staff to inventory and add online catalog access to college and secondary school yearbooks housed in the Maryland collection.

The Collection Management Selection Unit hosted a group of 6 librarians from Charles County on 9/22/16 to share their experiences on the transition from localized to centralized collection development.

The Cataloging Manager began adding bibliographic records for database content into the Library's Online Catalog. The first batch of 2,565 records covers African American primary source material available through three Alexander Street Press databases.

Document Unit librarians, Darcell Graham and Lucy Jones visited two special libraries in Annapolis, MD State Law Library and the MD State Archives to discuss the SPDDP (State Publications Depository & Distribution Program), MD publications and collaborative efforts to provide access to both tangible and print materials.

Podcast on the Maryland Department school yearbook collection illustrating the depth and the unique usefulness of this collection:

https://soundcloud.com/user-803381964

SLRC will enjoy free expanded access to all newspapers in the Access World News database through October 2017, after which time the CMD Manager will review usage data and realign NewsBank subscriptions with the library's needs and budget.

Social Media Marketing

Three Social media posts highlighting collections in the Special Collections Department:

- Rare book collection featuring a signed first edition of Winnie the Pooh
- The Edgar Allan Poe Collection
- Objects and ephemera from the Woman Suffrage Collection for the election season.
- Greeting from Holidays Past - Thanksgiving
- Greetings from Holidays Past – Christmas
- Chicory
- Sports in Maryland
- St. Patrick's Day material from the Postcard Collection
- Celebrating Poetry Month - materials from Lizette Woodworth Reece, Ogden Nash, and Edgar Allan Poe.

Social Media Promoting Grants Collection Services

The Grants Collection has increased it social media presence in addition to expanding the email distribution of the Grants Collection Newsletter. During the first quarter there have been over 5,000 Tweet Impressions about the Collection its programs and Services. Twitter/Tweet impressions are different from tweet count since impressions pertain to the actual interaction or engagement after the tweet has been delivered to various Twitter streams.

On Demand Tours

These are tours available to groups, organizations, schools, and individuals highlighting the Library's role as SLRC. Each tour is customized to meet the information needs or interests of those touring. Tours also focus on the collections depth, SLRC services, the availability of subject specialists, and access to SLRC diverse resources. Tours are also designed to become presentations that are available to groups who may not be able to visit the Library, e.g. retirement communities, county libraries, etc.

A draft of essential information about collections depth, SLRC services, subject specialists, and history is prepared and once approved will serve not only as a guide for in person tours but also as a script for a recorded tour for the public to check out and listen to at their leisure.

Program/Training Specific Guides

SLRC is exploring the value of creating printed guides limited to the most popular and in-demand areas of research. These are not a move to the previous traditional bookmark/bibliography or away from the creation of web based tools. These simple, straightforward guides have been welcomed by customers who are researching in particular subject areas. These guides also appear on the Library's web page. Example:

- National History Day Resources at the Maryland State Library Resource Center
-
- National History Day projects continue to be an emphasis in Maryland public schools. During the first half of FY17, the school calendar months mid-September to mid-December there have been 296 pageviews for the SLRC guide to NHD Resources.
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- AskUsNow has developed a guide for customers reaching AUN through any Maryland library.

Exhibits and Expanded Access to Special Collections

- Program from the 1906 National American Woman Suffrage Association thirty-eighth annual convention (1906) to Goucher College for an exhibit "A Nursery for Militant Suffragists: The History of the Women's Suffrage Movement at Goucher College." February - June 2017.

- Valentine Card Exhibit from the Greeting Card Collection to the North Carroll Branch of the Carroll County Public Library. Feb. 2017.

- Travelling exhibit on Woman Suffrage in Maryland with materials from the Woman Suffrage of Maryland Collection. Planned exhibit will be loaned first to Olney Branch of the Montgomery County Public Library, March 2017.

- Special Collections and the Maryland Department are developing a Exhibit Loan of materials to Kent County Public Library in support of their exhibit related to "The Way We Worked", a history and portrait of American workers.

- Selections from the War Poster Collection to the Maryland Library Association Art Exhibition, a travelling exhibit on aviation in World War One. Exhibit will travel to the below counties around the state.

SLRC provided 5 War posters to accompany the 4 paintings by Robert Horvath, former Director of Talbot County Libraries. The War posters selected from the SLRC Collection were commercially digitized and framed.

The schedule is as follows.

May - Mt. Airy Branch of Carroll County Public Library
June - Washington County
July - Cecil County
August - open
September - Frederick
October - Talbot

- Supporting an exhibition honoring Senator Barbara Mikulski, the Maryland Department provided exhibition materials to the Baltimore Mayor's office that included political campaign literature, newspaper articles, and ephemera.

- Supporting as exhibition in Chestertown, Maryland the Maryland Department provided materials that included photographs, annual reports, and ephemera to Kent County Public Library in support of their exhibit related to "The Way We Worked", a history and portrait of American workers.

- The Maryland Department lent material, including ephemera, photographs, reports, and vertical file material, to support an exhibit they are creating for Asian and Pacific Islander American (APIA) Heritage Month organized by the Asian Resistance Solidarity organization.

Created finding aids for two archives collections and added them to the public access catalog.

The Almanacs Collection - general and health-related almanacs from the 19th- and early 20th c. The general almanacs provide advertisements for the sale of durable goods and include astrological calendars. The health almanacs feature home remedies and various tonics both for common ailments and serious health issues.

Building Records of the Central Branch of the Enoch Pratt Free Library - This collection concerns the construction and furnishing of the Central Library building of the Enoch Pratt Free Library during Joseph L. Wheeler's tenure as Head Librarian/Director. Includes administrative files and correspondence, blueprints, and clippings dating from 1925-1945 (bulk 1928-1933).

Enoch Pratt Free Library Booklists Collection - The Booklist collection dates from the 1930s and 1940s and is covers Art,

Science, and general topics. The booklists were compiled by specialists of the Enoch Pratt Free Library. These lists showcase trends in the collection and give a snapshot of the library's view on important books during this period.

Gutman Collection - Cataloging Complete for the Juanita Gutman Rare Book Collection. A total of 1356 books have been cataloged, ranging in date from the 16th century to 20th century first editions, including, 18th century U.S. Federal documents, and signed first editions by William Faulkner and other authors..

Music Ephemera Collection - The material dates from the late 19th- early 20th c. and is a small, mixed collection of sheet music, song books, scores, and programs to musical performances.

An additional 111 rare books from Special Collections were cataloged.

- Broaden the reach of AskUsNow to Maryland library customers on all levels at the moment of need.

AskUsNow Outreach

Outreach to the Maryland school community:

- Washington County Public School, elementary school librarians in Hagerstown.
- Washington County Public School, secondary school librarians in Boonsboro.
- Baltimore County Public School, secondary social studies teachers in Essex.
- St. Mary's County Public Schools Library Media
- Collaborated with the Carroll County Public Library in presenting AskUsNow! to Carroll County Public School elementary and secondary school librarians on their professional development day.
- Presence at the Annual School Media Specialist Conference
- Presence at the Maryland Association of School Librarians (MASL) Conference.
- Presence at the Maryland Council for Social Studies Conference (MDCSS).
- Presence at the Maryland Council of Teachers of English Language Arts (MDTELA).
- Approaching private and parochial schools through the Association of Maryland Independent Schools (AIMS) and the Catholic Archdiocese

Organized new and refresher training to AUN participating libraries.

July

- New Staff Training at the Hagerstown Community College

August

- Refresher Training on "Virtual Reference Interviews" on Blackboard Collaborate

October

- New Staff Training in Odenton

November

- "Introduction to Virtual Reference" on Adobe Connect at the University of Maryland's iSchool.

January

- New Staff Training at Towson University
- Provided classroom materials and support about virtual reference and AskUsNow! to McDaniel College's School of Library Media.
- Five, LATI Google Hangouts

February

- Refresher Training on "The Best Free Websites for Virtual Reference Customers" on Blackboard Collaborate

March

- QuestionPoint Webinar on "Unexpected Class Visits: Ready, Set, You've Got This"
- "Introduction to Virtual Reference" at the University of Maryland's iSchool

April

- Refresher Training on "Answering Library Card Account Questions at AskUsNow!" on Blackboard Collaborate
- The Best Free Websites to Use for Research: Spring 2017 SLRC Conference

May

- New Staff Training in Dundalk
- New Staff Training at SMRLA

Reoccurring school presences on chat

- Collaboration with the Calvert County Public Library to help in developing stronger public school awareness and clarify the differences in access chats through the chat form and the Qwidget.
- Baltimore City public school students are now using AUN at their first line resource for National History Day.
- Calvert County public school students are now using AUN as their first line resource for National History Day and other school related projects.
- Carroll County public school students are now using AUN for projects.
- Cecil County public school students are now using AUN for science projects.
- Harford County public school students are now using AUN for history projects.

- Montgomery County public school students are using AUN for interdisciplinary research projects.
- Garrett County and Queen Anne's County public schools will now receive copies of their chat transcripts.
- Prince George's County public school students are now using AUN as first line resource for National History Day and other school related projects.
- St. Mary's County public school students are accessing AUN for school related projects.
- Washington County Middle and High Schools are accessing AUN using iPads for research help on National History Day projects.

Marketing

- Created an Ad for Baltimore Comic-Con Convention
- Newly revised and highly graphic AUN School Toolkit entitled "Your Students' Information Gateway". There is a guide for toolkit for the public school student and for the academic student.
    - K-12 http://askusnow.info/staff/sites/default/files/AskUsNowSchoolToolkit_K-12_2016-2017.pdf
    - Academic http://askusnow.info/staff/sites/default/files/AskUsNowSchoolToolkit_Universities&Colleges_2016-2017.pdf
    - Promoted AUN to the National History Day "network"
    - Fostered agreements with participating libraries to share Tweets statewide.
    - Use of the AUN "business card" has been highly successful and popular with AUN now exploring "virtual" or paperless business card services.

Social Media Marketing

- Social media posts are now conducted on a daily basis, often three times per day in order to maintain high visibility of AUN and its services.
- Facebook
  Q1: 20,300 views
  Q2: 21,600 views
  Q3: 18,900 views
- Twitter
  Q1: 26,600 views
  Q2: 24,700 views
  Q3: 24,800 views

Web Presence

- AskUsNow staff analyzed the statistics from a major AUN provider to determine that a public presence would not draw customers away for public library web sites. The results indicated that 81% of the current AUN access is through public library web sites in Maryland.

- The public web page redesign offers one click access to AskUsNow chat. The redesign presents a clean, inviting, graphic access look to the chat service. The redesign usage will be tracked to determine if the service has extended its reach and availability to customers who are not approaching the service through a Maryland library web page. Careful analysis will also determine if there has been any impact on Maryland library web pages.

- The redesign of the public AskUsNow web page is in process. The redesign will create a graphic oriented public page to capture customers who are unaware of the statewide chat service and are not currently accessing the service through a Maryland public library systems web page.

  The DRAFT of the redesign of the public AskUsNow website will be available in early December for review and approval with a launch planned for January 2017. The two immediate priorities for the redesign are:

  - Immediate access to the chat form/widget streamlining customer access to AUN chat librarians.
  - Reducing the amount of text on the website overall and making text on the site free of jargon increasing the accessibility and the understanding of AUN services.

  The redesign of the public AskUsNow! websites was approved and the launch took place March 17, 2017.

  Analytics will be captured for the redesigned website using Google Analytics, QuestionPoint reports, and chat transcript review.

  Using QuestionPoint, AUN will track:
  - Total number of chats originating from the website
  - The customer's county
  - Times of the day/week where usage of the website is highest
  -

  Using customer surveys and transcript review, AUN will track:
  - Customer reactions to the chat interface and experience
  - Chat question topics and trends
  - Chat librarian behavioral trends and opportunities for improvement

  Using Google Analytics, AUN will track:
  - The type of device and browser the patron is using
  - How a customer found us (via Google search, Twitter, etc.)

Statistics

- See Appendix 1

OCLC

- There was a site visit from QuestionPoint Representative: Karri Sites, OCLC Library Services Consultant on August 10, 2016. During this visit AUN staff requested a series of changes to enhance the software in order to improve the customer experience:
    - Proactive Chat
    - Screensharing
    - QuestionPoint-wide Qwidget customization

- Increasing visibility statewide recommendations include:
    - Embedding AUN on
        - Board of Election websites
        - Statewide tax agency websites
        - Health Agency websites
        - Y(MCA) websites since they are often heavily focused on homeschooling and broadly market to families

Evaluation and Outcomes

- Dashboard
    - A Dashboard has been designed to quickly illustrate the impact of the AskUsNow service and the Return on Invest (ROI). Further refinements if the Dashboard will continue in order to assure the activities and outcomes of the service are readily available.

- Use slrc.info more effectively as a direct marketing tool providing effective access to SLRC training; highlighting programming, accessible specialized services and collections.

slrc.info

- A Committee of SLRC specialists has been formed to review the Professional Development tab on the slrc.info website. The current use of slrc.info and the origin of use are illustrated by the charts found in Appendix 2.

  The highest use is the LATI web page that only provides static information about the LATI program with a reference to the State requirement and very basic information about the curriculum.

  The low use of the Moodle courses that are limited to three and need revision may indicate the lack of their current applicability along with the need to drop Moodle as a learning platform or use Moodle in a much more dynamic way.

- The Committee's charge is not only to review and update training offerings but to bring needed visibility and vitality to this area. The committee will be surveying the Statewide Staff Development Blueprint Committee and the LATI Coordinator in order to determine how to assure that what is needed and applicable for Maryland library staffs is included in this revision.

The Committee has started the review process that has included a conversation with Gail Griffith, LATI Coordinator. Gail has made several recommendations that have been part of the Committee's discussions. The current actions and updated report can be reviewed in Appendix 7.

Seven of the eight website pages and areas are now in the process of being updated:

- The LATI web page with input from Gail will now include graphics, links to jobs opportunities, training opportunities, and librarian subject matter experts
- The Contact Us web page updated with SLRC specialist list and updates
- 15 Department/Subject web pages updated with digital versions of published brochures for customers and library staff to print as needed
- Moodle course page discontinued with re-directed focus on other training
- Enhanced webinars proposed for the following Annual Plan
- Statewide Conferences template page
- Librarian Training web page and catalog

The Catalog of SLRC Presentations for the Public will be next--the eighth and last part of this project.

Additional pages on slrc.info have been updated to reflect the expansion of the website including all of the main, top level pages.

The Public Program Catalog is now completed, posted to the website and a first copy is being distributed at the May SLRC Commission Update. This information can also be found in Appendix 10.

DELIVER

MARYLAND STATE LIBRARY RESOURCE CENTER

Provide dynamic, timely services, and programs meeting the needs of the Maryland library community

Action steps:

- Design specialized training based on the requested needs of Maryland librarians.

New training opportunities

- Arts Programming in the Library
- Crowdfunding for One-Time Projects
- CubeHo: Coding for Toddlers
- Deciding to Give: Teaching the Next Generation About Giving
- Game Changer: How We Transform Our Careers
- How to Tell Your Story with Census Bureau Statistics
- Resumania
- Using Federal and State Resources for Business and Marketing Plan Research
- How to Shop Online
- Assisting Job Seeking Ex-Offenders
- How to Maximize Your National History Day Research
- How to Use Your Smart Device
- Fake News: How to Spot It
- Data Reference for Librarians
- Using Newspapers to Research Your Ancestors (created program in response to request from Harford County PL for their annual genealogy conference)
- Integrating the Arts with STEM Programming in the Library

Where feasible these courses will be transferred to digital streaming media enabling staff from around the state to have a more robust training experience. Online modules will not replace the face-to-face training at home locations around the state that was overwhelming the preferred type of training.

Staff is also reviewing the new areas of training Maryland library staffs noted in the training survey. Those areas include trainings related to:

- New Technologies
- Safety and Security
- Children's Services
- Marketing
- Management
- Outreach
- STEM

Training

As part of the roll-out of new SAILOR databases, an hour-long training webinar for Rosetta Stone Library Solution was offered to Maryland public library staff on 8 occasions in July and August. A recording of the webinar was sent to the MPERL list. Training for admin access for reports and statistics will be offered soon.

Administrator training for Rosetta Stone was offered to Maryland public library staff on 4 occasions in September, and reporting criteria for annual surveys was finalized.

As a result of their inability to deliver IP access to Rosetta Stone for the K-12 community, EBSCO will reduce the cost of this resource for the length of the current SAILOR database contract.

Training provided by SLRC Specialists

- Copyright
- Maximize Your National History Day Project Research
- Assisting Job Seeking Ex-Offenders
- Edgar Allan Poe
- Viewers Advisory
- Readers' Advisory Service
- Romance Readers' Advisory Service
- National History Day
- Customer Service
- The Reference Interview
- STEM for Educators
- Grantseeking for Librarians
- Crowdfunding
- Grantseeking for Educators and Teaching Artists
- Math for Librarians
- Learning Online
- Using Federal and State Resources for Business and Marketing Plan Research
- Finding Financial Information
- Customer Service
- Improving Service to Customers with Mental Health Issues
- Fake News: How to Spot It
- Data Reference for Librarians

- Historical Research Resources
- Legal Resources
- Working With Genealogists
- STEAM (Science, Technology, Engineering, Arts, Math)
- Maryland Cooking

Programming

African American Department
- The Harlem Renaissance
- African American Genealogy Resources at SLRC (3)
- Life of Frederick Douglass
- Making a Difference: African American Women in the Civil War
- Motown:The Artists and the Music

Children's Department
- Building a Fairy House
- Build a Better World: a literal and figurative reader's advisory

Fine Arts Department
- Integrating the Arts with STEM Programming in the Library

Information Services Department
- Community Outreach Toolbox
- Improving Library Service to Patrons with Mental Health Issues

Maryland Department
- Maryland Cooking

Special Collections
- Researching Copyright for Newspaper Digitization projects

Genealogy
- Researching Your Family History Using the Maryland State Library Resource Center
- 16th SLRC Annual Genealogy Lecture took place on March 25th, with nationally known speaker D. Joshua Taylor, of *Genealogy Roadshow* and *Who Do You Think You Are?*
- African American Genealogy Resources at SLRC (3)

Libraries, customers, and organizations are surveyed throughout the year in order to determine the need for new programs or the change/expansion of existing programs.

The Maryland Department hosted a SLRC Resource table at both the Cecil County Library and the Harford County Library Genealogy Conferences. The guest table featured SLRC brochures, and handouts with information about the types of resources SLRC has to offer genealogists.

Maryland Department staff is working with Mary Mannix, Maryland Room Manager for Frederick County Public Libraries, and Elizabeth Howe, Western Maryland Room Librarian for Washington County Free Library, to discuss a creating collaboration to promote Maryland resources available at public libraries.

Develop online and face2face training and programming for library staff and encourage a culture of lifelong learning in the Maryland library community.

A small group of Pratt/SLRC staff met on August 31 to discuss possibilities for an Electronic Resources Staff Awareness Project. Strategies may involve formal and informal training as well as peer mentoring.

Sponsor SLRC Conferences addressing statewide library interests and needs.

SLRC Conferences

SLRC Conference

The Fall SLRC Conference took place on October 19, 2016. Workshops included:

- Keynote speaker, Jennifer Golbeck
- Accessibility Resource and BARD
- Bet You Can't: STEM Impossibilities
- Beyond the Library of Congress: Digital Collections for Research, Learning and Fun
- Reference Interview
- Responding to Customer Demand and Publishing Trends
- Resumania
- Teen Readers Advisory

There were 85 attendees at the Fall SLRC Conference with preliminary evaluations indicating that as in the past the trainings made available were not only helpful but the information was transportable to the daily work environment in Maryland libraries.

The early evaluations of the day reflect enthusiasm; focus on the value of the day and training. The suggestions for workshops to be added to future SLRC Conferences are of equal if not priority importance. These early evaluations include the following recommendations:

- Virtual Reality
- Skill certifications maybe?
- I'd like to attend a seminar about what a library will look like in the future, such as the amount of books and what services might be provided.
- Anything with emerging technologies.
- Services to the hearing impaired.
- Yes, working with the many different populations we serve on a day to day basis.
- You should offer more workshops. It would be interesting to have sessions geared to school media specialist/librarians & others sessions for public librarians. I would be interested in hearing other Ted Talks speakers who spoke about literature or education. (Another possibility may be hearing from authors.)
- Special Collections
- Interacting with different patrons. From YA to the homeless, we encounter all kinds of people in our day to day. What are the best ways to connect with them so we can get them the services they need?
- Advanced training for the person who has been working in libraries for 10+ years

The Spring SLRC Conference took place on April 26, 2017

Workshops included:

- Keynote speaker, Megan McCorkle
  How News is Made and Fake News
- Accessing LBPH Collections and Services
- Best Free Websites to Use for Research
- Community Outreach Toolbox
- Fairy House and the Magic of STEM
- Fake News: How to Spot it
- Introduction to Assistive Technologies
- Mysterious Teen Brain
- Rip the Resume
- Tour of LBPH
- Tour of SLRC
- Treasures for the Special Collections Department

There were 76 attendees at the Spring SLRC Conference with preliminary evaluations indicating that as in the past the trainings made available were not only helpful but the information was transportable to the daily work environment in Maryland libraries.

The Fall 2017 SLRC Conference is scheduled for October 25, 2017.

The historical view of the SLRC Conference effectiveness entitled
SLRC Conference Follow-up Results 2009-2016
Did you use something you learned at the SLRC Conference?
See in Appendix 7.

The Spring SLRC Conference will take place on March 15, 2017. The survey launched to determine areas of need training/interest needs exist for Maryland library staff will close on January 6, 2017. The responses have been strong and will help shape the agenda for the Spring Conference.

Collection Management selectors presented a program at the SLRC Conference and the MD Media Specialist Conference entitled *The Holocaust: New Titles and Formats for K-12 Curriculum and Independent Reading Needs*.

Annual Storytelling Conference

The Second Annual SLRC Storytelling Conference will take place on Tuesday, June 13th, 2017 and will be an all day conference devoted to the theme of "The Future of Storytelling" and feature presenters from around the state. Below is additional information and the full schedule in handout form for attendees is attached in Appendix 9.

- Keynote Speaker; Anne Sheldon
  The Once and Future Storyteller
- Storytelling Justification; Why it Works and Why We Should Use it
- Sensory Stories and More; Making the Library Accessible
- Children and Teens (CAN) Tell Stories
- Storytelling Finale, a round-robin storytelling event featuring stories

Annual SLRC Genealogy Conference

The 16th SLRC Annual Genealogy Lecture took place on March 25th, with nationally known speaker D. Joshua Taylor, of *Genealogy Roadshow* and *Who Do You Think You Are?* Attendance yet, with approximately 250 people registered, and 170 attendees.

Annual Statewide Circulation Conference

The conference was held on Thursday, November 17, 2016 at the Prince George's County Memorial Library System, Bowie Branch. There were 108 attendees from Maryland and DC libraries.

Speakers and topics for the conference included:

- Cindy Pol, Cindy Kleback, and Nicole McLain- Keynote: How to Fill the Succession Pipeline by Focusing on Staff Development: A BCPL Case Study
- Rosemary Arms, Jeb Hall, and Chelsea Shockley: Let's Talk Circulation
- Melisa Bosse and Denise Sconion: Conflict Resolution: The Hidden Struggle Behind Closed Doors
  Andrea Akiti, Moneik Frazier, and Brandi Delly: Partners in Success: A Panel on Connecting to Public Schools
- Shwuing Wu, William Curvey, and Khanh Vuong: Fly with Us: Taking Technology to a New Height

Digital Maryland Conferences

- On July 12 and August 19, Digital Maryland presented the second and third Pre-Scanning Workshops that were offered throughout the state this summer. The July session was held at the Sandy Springs Museum and the August workshop was at the Maryland State Archives. A total of 47 people attended the workshops that featured presentations on planning digital projects including information of copyright and technology. Presenters were from Digital Maryland, Maryland State Archives, and SLRC.

- On November 4, the Digital Maryland Supervisor participated in a panel at the Mid-Atlantic Regional Conference in Annapolis Maryland. The session on multi-tasking was organized by staff at the Maryland State Archives.
- On December 2, the Digital Maryland Supervisor led two Affinity Group Sessions and participated in the Tech Expo at the 2016 MD Tech Connect held at the Universities at Shady Grove.

- On June 14, 2017, Digital Maryland will co-chair a newspaper conference with the University of Maryland. The conference, to be at Goucher College, will unveil the University of Maryland's plans for a Maryland Digital Newspaper site. Registration for the conference opened on April 13.

Expand electronic access to Maryland State Documents.

The Document Units welcomes Lucy Jones, State Documents Librarian II, to the department. Ms. Jones joined the staff on July 1, 2016 and has already implemented changes in the workflow and created new State Documents projects.

Documents staff continue to import electronic state publications and explore the digitization of publications not available electronically. As of April 2017, there are a total of 13,078 full-text searchable electronic publications (for a total of 14,853 PDFs, including the component parts of 127 compound objects), in the State Publications Depository & Distribution electronic repository. See Appendix 4

Staff continues to scan uncatalogued materials from the Maryland Department and 435 documents have been added to CONTENTdm (electronic repository). The State Documents from Central library's 5th stack have been placed on the shelves at ARLOC for review and processing. Additionally, the staff has been working to add missing issues of State publications to the electronic repository for selected titles including: the MD Register, State Board of Physicians Newsletter, Maryland Documents, MD Environment, MD Legislative Wrap-up, etc.

Lucy Jones and Darcell Graham traveled to Salisbury for a SPDDP visit on November 20, 2016 and Ms. Jones is planning to visit other depository libraries in the upcoming months. Additionally during the month of November, Ms. Jones attended the Best Practices Exchange Conference (conference for state government and university librarians to share experiences and best practices on digital information preservation). Ms. Jones has also agreed to be on the Steering Committee for BPE and will help with the establishment of a new website and listserv for the group.

Document Programs @ the Pratt
The Enoch Pratt Free Library will be celebrating 120 years as a FDLP (Federal Depository Library Program) library and 35 years for the SPDDP. The Documents Unit will celebrate these library accomplishments throughout the year by updating guides, brochures, etc…

SPDDP Meeting
The annual meeting for the State Publications Depository and Distribution Program is tentatively scheduled for June 6th at ARLOC. The agenda will include a presentation from Digital Maryland and updates for the program participants.

Communicate the status of the SLRC Renovation Project.

Renovation Activity

July/August

- Permission to proceed with the project was granted May 2016
- Construction started June 2016
- Construction progress includes:
    - Hazardous materials abatement
    - Construction and materials lift in place
    - Closure of Franklin Street staff entrance for access to sub-basement mechanical equipment for removal
    - Removal of 4th floor air handling/mechanical equipment
    - Installation of new temporary HVAC ductwork
    - Installation of two temporary air handling units for the HVAC during renovation
    - Demolition of makeshift offices created in the 1980s on the 2nd floor
    - Demolition on the third floor making way for new offices, collection, and collaboration areas
    - Start of the removal of original building duct work
      See Appendix 3 for select photographs

- Collections:
    - Interfiling of the stack collections working backward is completed through the LC call letter PE
    - 35,000 items in the stack collections have been tagged and programmed by staff in addition to the already having all the public floor collections tagged and programmed

    - **September/October**
- Construction progress includes:
    - Window removal has begun
    - Plywood that is installed over that have been removed is painted red and will have signage spanning the building stating “We’re Open”.
    - Abatement is completed on the third floor and is close to completion on the second floor.
    - Demolition is complete on the third floor.
    - Total roofing work is 50% complete
    - The installation of new duct work is 15% complete
    - Scaffolding will appear on the North and Northeast side of the building in early December to begin exterior work.

- Collections:
    - Interfiling of the stack collections working backward is completed through the LC call letter PS, this is 50% through one of the largest stack collection at SLRC
    - 89,000 items in the Fiction Department’s stack collection

have been tagged and programmed by staff. This is in addition to the completion of the tagging and programming of public floor collections.

November/December

- Construction progress includes:
  - Window removal on the second and third floors of the North side of the Main building.
  - Signage installed on the North end of the Main building announcing “We Are Open”.
  - Scaffolding installed on the North end of the Main building to facilitate the cleaning of the facade and reinstallation of refurbished windows.
  - Public information Renovation Update, Winter 2017" is located at strategic locations in the Central Library. See Appendix 3.
  - Roof work continues.

- Collections
  - Interfiling continues.
  - Bound Periodicals, 10,000 shelves, are being moved to the Annapolis Road Operations Center (ARLOC).
  - Collection phasing plan for Phase 3 of construction is in development.

January/February

- Construction progress includes:
  - Installation of interior scaffolding in the Central Hall that will allow the contractor to begin the restorative work in the area surrounding the skylight has been completed. Central Hall is no longer an open space though public access to Library departments is possible through covered protective tunnels running from North to South and East to West.
  - The scaffolding installation required the relocation of the Circulation Desk and service, the Public Computer Commons, and the closure of the former WiFi Cafe that became public use space.
  - Scaffolding has been installed at the South-end of the building in the Mulberry Street side to allow for the window removal and restoration process to begin.
  - Warmer temperatures allowed for the exterior cleaning of the building to begin at the very top of the building.
  - A phasing plan for the construction work in the below grade stacks has the lowest level, 1S or the first stack to be the starting point. All materials remaining on that stack level were relocated to 2S, the second stack one floor above providing total access to the contractor.

- Collections
    - Interfiling continues the largest range of materials in the collection, those falling into the call number P have been interfiled.

March/April

- Exterior scaffolding will be taken down from north side and moved to south side of the building exterior along Mulberry St. and around the corner to Cathedral St.
- Exterior scaffolding will be totally removed once the cleaning complete on north, south, and east sides of the building.
- Installation of new mechanical equipment and major plumbing installation running from the roof of the building down to the sub-basement is complete.
- Ductwork for the temporary HVAC system that will deliver cool air to the first floor and stack areas has been installed
- Final furniture and equipment plan selections underway
- Phasing Update
    - Phase I: Underway; finishes Aug./Sept./Dec. 2017
    - Phase IA: Sub-basement; floors 2, 3, 4; 5S, 7S
    - Phase IB: Central Hall, 1S
    - Phase II: Starts Sept. 2017; ends spring 2018
    - Phase IIA: 2S
    - Phase IIB: 1st floor/mezzanine south & west
    - Phase III: Starts Jan. 2018; finishes fall 2018
    - Phase IIIA: 3S
    - Phase IIIB: 1st Floor/mezzanine north

- Collections
    - Interfiling of the below grade stack collections continues. The project is into the callno. M with 50% of the collection now interfiled. Staff guiding this project is simultaneously interfiling the callno. J as well.

Lead and expand supportive collaborations and partnerships

Action steps:

- Strengthen SLRC's leadership role in the digital community expanding statewide and national access to historical and cultural collections held by Maryland institutions.

    - In August, the Digitization Supervisor met with the Star-Spangled Banner Flag House Museum. (7/20)

    - On August 4, Digital Maryland published the Hugh H. Young Collection of Colonial Maryland Papers. This collection from EPFL's Special Collections Department consists of 35 seventeenth and early eighteenth century documents related to the founding and development of the Colony of Maryland.

    - On August 12, Digital Maryland published the Colonial Letters Collection from the Star-Spangled Banner Flag House Museum. The collection consists of five letters written between 1778 and 1800 that display interconnections between historical figures in the American Revolution and their relation to the War of 1812 and the Star-Spangled Banner.

    - In August, the Digitization Supervisor met with the Star-Spangled House (8/10), Goucher College (8/10), College Park Aviation Museum (8/17), Maryland State Archives (8/19), and Preservation Maryland (8/25).

    - In September, the Digitization Supervisor met with the Baltimore Museum of Art (9/7), Goucher College (9/14), and the Maryland State Archives (9/16)

    - On October 1, the Digitization Supervisor participated in Family History Day at the Maryland State Archives.

    - In October, the Digitization Supervisor met with the Reginald F. Lewis Museum (10/6,) Goucher College (10/7), King Barn Dairy Mooseum (10/13), Carroll County History Center (10/14), Star-Spangled Banner House Museum (10/20), and the College Park Aviation Museum (10/31)

    - On October 26, Digital Maryland published the Myer Kaplon Photograph Collection from the Frederick County Public Libraries, Brunswick Branch Library. The collection consists of photographs by amateur photographer Myer Kaplon between 1940 and his death in 1978 which document life in Brunswick, MD. The first installment of 193 images will eventually number over 2000.

- In November, the Digitization Supervisor met with the Gilman School (11/1), the Star-Spangled Banner House Museum (11/2), the Historical Society of Baltimore County (11/15 & 18), and the Federation of the Blind (11/18)

- On December 2, the Digitization Supervisor led two Affinity Group sessions and participated in the Tech Expo at Maryland Tech Connect held at Shady Grove University in Rockville, MD.

- In December, the Digitization Supervisor met with the Caroline County Public Library (12/6), the Gilman School (12/7), Salisbury University (12/14), Anne Arundel County Public Library (12/19), and Prince George's County Memorial Library System at Hyattsville and Greenbelt (12/28)

- On December 29, Digital Maryland published the Franklin Academy Collection from the Baltimore County Public Library's Reisterstown Room. The collection consists of 116 items that span its history from a private academy to a public high school. The school's first dedicated building is now home to the Reisterstown Branch of BCPL.

- On January 17, Digital Maryland published the Jacobus tenBroek Collection. This collection consists of 109 objects, mostly correspondence, that covers his career from his beginnings as a student to his accomplishments as a civil rights attorney and founder of the National Federation of the Blind, headquartered in Baltimore, Maryland. Jacobus tenBroek (1911-1968), blind since the age of seven, received his law degree from the University of California at Berkeley and was a research fellow at Harvard Law School; he served for thirteen years on the California Social Welfare Board, having been appointed by Earl Warren, then Governor.

- On February 6, Digital Maryland published the Star-Spangled Banner Replica Project. The collection from the Star-Spangled Banner Flag House tells the story of a project to create a replica of the flag that flew over Fort McHenry during the Battle of Baltimore. Started in 1963, it was completed for display at the Maryland Pavilion of the New York World's Fair of 1964-1965. The collection contains a scrapbook, letters, photographs, clippings and sewing objects.

- On February 13, Digital Maryland published the Gilman School Archives from Gilman School. The rapidly expanding collection started out as 273 images, documenting the history of Gilman School, an independent day school in Baltimore, Maryland for boys in grades kindergarten through twelve. Founded in 1897 as the nation's first country day school, Gilman was originally named The Country School for Boys and resided in the Homewood Mansion and in 1910 it moved to its current location in Roland Park. The collection currently contains over 400 items.

- On February 24, Digital Maryland published the *Chicory* Collection. This collection from Enoch Pratt Free Library is the complete run of a magazine of poetry and art published by Enoch Pratt Free Library between 1966 and 1983. Funded by the Office of Economic Opportunity's Community Action Program, the publication focused on writings by residents of the Baltimore action target area in East Baltimore. The digitized collection was the product of a collaboration between Digital Maryland and Rutgers University.

- On February 25, Digitization supervisor participated as a vendor at the Harford Genealogy Conference.

- In February, the Digitization Supervisor met with Salisbury University (2/23).

- The 16mm Motion Picture "Pop Show", produced by in 1966 by Fred Mogubgub was borrowed by the Tate Modern Museum in London to be shown as part of their " Independent Frames: American Experimental Animation in the 1970s + 1980s" series. The film will them move on to Dublin for a showing and exhibition there.

- On March 28, Digital Maryland published Anne Arundel County Historic Postcards. The postcards are part of the Gold Star Collection located in the Maryland Room of the Anne Arundel County Regional Library in Annapolis. The initial selection features Fort Meade, which opened as Camp Admiral 100 years ago.

- In March, the Digitization Supervisor met with the Star-Spangled Flag House Museum (3/24) and the National Federation of the Blind (3/24).

- On April 5, Digital Maryland published All Dressed in White: A Historical Look at Weddings and Brides from the Historical Society of Baltimore County. This collection features couples' weddings from the late nineteenth to late twentieth century through items that have been donated to the Society including bridal gowns, shoes, accessories, photos and other artifacts.

- In April, the Digitization Supervisor met with Southern Maryland Studies Center (4/6), the Naval Academy (4/7), Goucher College (4/12) , the Historical Society of Baltimore County (4/12) , and the Harford County Public Library (4/24).

- National Film Preservation Foundation Grant Update: Colorlab has completed the film to film portion of "Market" (16mm film). They are currently working on the film to film portion of "Stick Him" (16mm film) with an anticipated date of completion in the next month for this part of the process.

- Establish supportive connections with Maryland's Regional Library community.

  Contact has been made with Elizabeth Hulett of the Western Maryland Regional Library and John Vendetta of the Eastern Shore Regional Library. Southern Maryland will be approached next.

  The discussions will focus on the needs of each region and the supportive role that SLRC can play in meeting the needs defined.

  The discussion with Elizabeth Hulett Western Maryland Regional Library has initially identified the following areas where SLRC training support would be helpful:

  - Dealing with Difficult Customers
  - Merchandising Library Materials/Collections
    - Library Layouts
    - Product Placement
  - Customer Service
    - Diversity
    - Homelessness
    - Teens

  - Administrative Level Trainings

  The Eastern Shore Regional Library does not have any additional needs of the trainings SLRC is currently providing though will keep us informed as new topics or requests from staff become available.

  Additional Connections

  - The Regional Information Center is working with the Eastern Shore Regional Library on creating Data Reference and Community Assessment workshops as part of Queen Anne's County's inclusion into the Baltimore Metropolitan Area.

  - Sights and Sounds staff working collaboratively with staff at the Library for the Blind and Physically Handicapped (LBPH) create three training videos to demonstrate how to use the ADA compliant workstations (assistive technology) now available in Maryland Public Libraries. The first video featuring Clear View + Speech is in editing

  - Sights and Sounds staff is working with John Owen from the Library for the Blind and Physically Handicapped to plan and screen a descriptive video on June 10th at EPFL/SLRC. John will also provide an overview of services offered at LBPH.

- Create SLRC/Maryland County library partnerships to expand Maryland library visibility in the Maryland school community.

Partnerships
Active partnerships established to date include those with the following Maryland County school systems:

- Calvert
- Cecil
- Harford
- Howard

Questions from school students in Calvert, Cecil, and Howard counties are regularly received via email by SLRC Specialist. The areas of interest are primarily in STEM research and those related to primary source research related to National History Day projects. The questions are Level 4 with a level of complexity that would be expected from freshman or sophomore college students.

Student responses to the support they are receiving is always positive often marked by amazement over the length the subject specialists will go to meet their information needs.

Research information students have requested:

- Required drug testing prior to the ward of welfare benefits
- What is the patient age at which doctors can still treat those with sociopathy disorder
- Military rank in Shakespeare's writings
- Why are the Shakespeare tragedies still taught
- Whiskey Rebellion and the scope of Federal power
- Microbiota found in protective athletic mouthguards
- Coral growth as an environmental indicator
- Determination of Total Ammonium Nitrogen in Pig and Cattle Slurry: Sample Preparation and Analysis

Teacher request:

- Meip Gies, rescuer of Holocaust victims
- Holocaust presentation
    - Over 2,000 individuals have attended the presentation the Holocaust Through the Eyes of Anne Frank. The presentation continues to be requested by county schools.
    - Presented Anne Frank: Her Life, Her Diary, and Beyond at Fallston Middle School (Harford Co.) to 300 students and Bel Air Middle School (Harford Co.) to 400 students.

The recent question from a student who is working on a research project requiring primary sources was: I need information on Harriet Elizabeth Brown who was a Calvert County school teacher who pushed for equal pay, regardless of race, in Maryland education.

SLRC's response to the customer:

Hi Grace,

Thanks for your question about Harriet Elizabeth Brown. Here are some sources to help you.

Maryland State Archives Biographical File, including many end-notes that suggest further resources:
http://msa.maryland.gov/megafile/msa/speccol/sc3500/sc3520/013500/013592/html/13592bio.html

State Archives Source List, including live links to some web-based sources:
http://msa.maryland.gov/megafile/msa/speccol/sc3500/sc3520/013500/013592/html/13592sources.html

Washington Post Obituary for Harriet Elizabeth Brown:
http://www.legacy.com/obituaries/washingtonpost/obituary.aspx?pid=122159007

2015 Calvert Beacon article reporting proceedings of Memorial Task Force plan to name new Community Center for Brown:
https://www.calvertbeacon.com/harriet-elizabeth-brown-commemoration-task-force/

Historical Marker Database: Information, location and photographs of Harriet E. Brown historical marker:
http://www.hmdb.org/marker.asp?marker=5573

Maryland Historical Trust biography of Brown, including photographs:
https://mdhistoricaltrust.wordpress.com/2016/05/20/harriet-elizabeth-brown-the-quiet-heroine-of-1937/

Maryland Women's Hall of Fame. List of Inductees. (Brown inducted in 1994)
http://msa.maryland.gov/msa/educ/exhibits/womenshall/html/whflist.html

Southern MD News "The Case that Changed Teacher Equality." Feb 8, 2013
http://www.somdnews.com/archive/news/the-case-that-changed-teacher-equality/article_7835f99e-03b9-5869-9d03-e876d0896c20.html

Calvert County Historical Society lists "Harriett Brown" as one of the family files in their collection. They suggest that you call ahead to verify the contents of the file before you visit. The page that lists the name is:
http://www.calverthistory.org/research/ Their contact information is cchsadmin@calverthistory.org for research assistance, and their number is 410.535.2452.

It appears from some of these other sources that there is useful and relevant material in the Brown family file at CCHS.

I'm sure my colleagues will also be in touch. Best wishes with your project, and please let me know if you need any more information.

Customer Response: This is awesome, thank you so much!

A Collection Management Selection Librarian served as the facilitator for High School students involved in book discussion groups at the Black Eyed Susan Tapestry on 09/24/16 in Westminster, MD.

National History Day

SLRC Subject Specialists are increasing visibility in the schools by judging National History Day projects. Staff judged the school contest at Burleigh Manor Middle School in Howard County on February 8, the Baltimore City level judging at Patterson High School on March 11, and will judge at both the Maryland History Day event at UMBC on April 29, and for the first time this year judge at the National History Day event in College Park, MD, during the week of June 12.

As part of a larger NHD / Maryland Humanities initiative, Social Science and History librarian will provide “digital project review” services to students advancing from county contests to the state contest. This review will focus on locating additional primary sources for students, and improving their presentation.

SLRC staff served as judges at Maryland History Day on Saturday April 29. Staff judged both the initial rounds, and the final run-offs to select projects advancing to National History Day in College Park June 12-14. SSH staff judged Junior (Middle-School) group documentaries, and the Senior (High School) individual exhibit finals, advancing an exhibit about the development of Hangeul in Korea, and an exhibit about Frederick Douglass to the National contest.

Social Science and History department staff have provided research support and project coaching for five History Day researchers who were successful in their county / city competition and sought additional feedback through Maryland Humanities prior to the state event. These projects were:

- Junior Individual Performance: Gandhi: Non-Violence Over War
- Senior Individual Exhibit: Civil Rights Movement: Taking a Stand Against Segregation
- Senior Group Performance: Hidden Houseguests
- Senior Group Exhibit: Pullman Strike of 1893
- Senior Individual Documentary: Dr Seuss Went to War

Staff suggested additional primary sources for each topic, and provided organizational / editorial advice to the students making final changes to their projects prior to the State contest. The Senior Group Performance "Hidden Houseguests" was awarded a special prize, the Milton Zaslow Award in Cryptology, sponsored by the National Cryptologic Museum Foundation.

SLRC staff will provide similar project review support during the early part of May to students who were successful at the state event and will advance their projects to Nationals.

Social Science and History staff will judge at the National History Day contest in College Park, MD this year. Staff will judge the initial rounds of Junior Individual Websites on Monday June 12. Websites are expected to be available for review prior to the event, beginning on or about May 19.

Public School Support

Business Science and Technology staff created a pathfinder for the Calvert Co. Career and Technology Allied Health Academy on health issues and health careers.

Business Science and Technology staff presented a program to South Carroll High School seniors on researching professional sources for the agri-business projects on March 23rd.

Business Science and Technology continue to provide research support to the STEM program for students at Rising Sun High School.

The SLRC Office provided forty-five minute Information Literacy and Media Literacy classes to the entire seventh grade at Hallie Wells Middle School in Montgomery County--approximately 280 students--on 5/1/2017 in six separate classes of between 30-70 students.

- **Support resource sharing through statewide collaboration**

Due to some additional funding for the SLRC budget for FY17, a 5% increase was given to Baltimore County and Montgomery County for MILO delivery services.

An enhancement request was submitted to Relais for limiting customer requests in Relais based on requests from ILL staff from some libraries.

Relais will be updating the Discovery interface so that customers will be able to search Marina without first logging in.

On 1/17/17, we learned that Relais International was acquired by OCLC. OCLC will be migrating its Navigator customers over to the Relais platform at some point in the future, however, Relais expects to continue

to provide support over the next few years. We do not know what this will mean in terms of pricing, as OCLC's Navigator was considerably more expensive than Relais' ILL product. We attended the webinar/conference call for the Relais Users Group Meeting at ALA, however we still did not learn what changes we should be expecting.

Emma Beaven, MILO Manager will participate in a sub-group of people that will give input for the new Discovery UI.

Relais rolled out Relais 2016 on 4/24, however due to issues with email message requests and the ILL Message Handler, the update was rolled back.

- **Establish a leadership role in identifying, addressing, and evaluating library trends in the Maryland library community and disseminating best practices.**

Information Literacy

SLRC is a member of the new Maryland Information Literacy Exchange's group known as Maryland Information Literacy Task Group. MILEX members come from the academic and school library communities. SLRC was part of a panel presentation providing how public libraries approach information literacy. Public libraries in Maryland have the opportunity to collaborate with colleagues from these communities who have information literacy as one of their core responsibilities.

The Maryland Information Literacy Task Group envisions creating a platform for the implementation of information literacy principles bringing together the academic, school, and public library communities in Maryland. The discussions have centered on a unified customer population from Pre-K to Workforce. Discussions have also focused on creating a statewide conference and the possibilities of a web presence similar to the Pennsylvania library initiative known as PA Forward: http://www.paforward.org/

A presentation for school and public librarians on Information Literacy subtitled "Are You Sure that Information is Correct". The presentation reinforces the importance of the Model Reference Behaviors merging both into one presentation. The presentation was offered as part of the Harford County Public School Annual Professional Development day on November 21st and 22nd. Each of these six session was heavily attended and found very helpful.

Fake News

The Information Literacy presentation has created interest and a request for a presentation on “Fake News” that is currently under development. The presentation: **Fake News Invasion: How to Spot It!** will take place January 19, 2017 at the Calvert Library Prince Frederick, MD.

Fake News Program Description: “Fake News: How to Spot It.” The topic of fake news is as old as the news industry itself—misinformation, hoaxes, propaganda, and satire have long been in existence. This program helps you determine the kinds of fake news that exist and provides tools for how to evaluate news for its reliability and truth. This program separates real news from fake news and provides insight for how to be a savvy judge of news.

The January Fake News presentation in Calvert County was a great success, with over 20 customers in attendance and very positive feedback and evaluations. This program has generated vast interest across the state of Maryland and the following program events are scheduled or have been completed with others in process:

Calvert County Libraries
1/19 Calvert Library

Montgomery County (MCPL)
2/24 Silver Spring
2/27 Bethesda
2/28 Germantown

Baltimore County (BCPL)
3/8 Hereford Branch

EPFL/SLRC
4/26 SLRC Conference

Montgomery County
5/1 Hallie Wells Middle School in Clarksburg, MD

Washington County
5/1 MD Fletcher Library in Hagerstown, MD

Gallaudet University
Monday 5/22 Group of high school students:

Anne Arundel County
5/31 Librarian Training at AACPL Maryland City Library

Western Maryland Regional Library
6/1 Librarian Training in Frostburg, MD
6/6 Librarian Training in Hagerstown, MD

Talbot County
6/8 Easton

Charles County
7/11 La Plata Library
9/20 Potomac Library

The Fake News program has generated very positive press with examples resulting from the Montgomery County programs below:

Montgomery County Public Library Press Release:

http://www2.montgomerycountymd.gov/mcgportalapps/Press_Detail.aspx?Item_ID=18782

http://www.your4state.com/news/i-270/meeting-held-on-how-to-spot-fake-news/664397721

http://www.programminglibrarian.org/articles/fake-news-library-round

http://www.governing.com/topics/education/gov-libraries-fake-news.html

Additional programs will be scheduled as they are requested.

ALA The State of America's Libraries
http://edition.pagesuite-professional.co.uk/Launch.aspx?EID=aa5e87ed-c5a5-40f3-b4d2-c699ad53869d

Staff spoke to approximately 280 students in the seventh grade at Hallie Wells Middle School in Montgomery County on 5/1/2017 in six separate sessions of between 30-70 students. Below is a tweet from the day.

Hallie Wells MS Lib
@HWMS_Library

Follow

Mr. O'Grady talks to 7th grade students about #FakeNews on the stage & in the campfire. @HallieWellsMS @prattlibrary @CommonSenseEd

RETWEETS 2 LIKES 4

9:16 AM - 1 May 2017

2 4

Workforce Development

Workforce Development continues to be a priority for libraries both nationally and in Maryland. Services to customers in the workforce process are now being designed to provide a more holistic approach understanding that in addition to help with resumes and online employment applications other skills are required. Basic life skill support services that include educational services, computer literacy, occupational training, financial literacy, and career counseling are an integral part of the workforce process. Nationally libraries turn to partnerships in order to create support that addresses all of these issues.

Recently in Cleveland the Cuyahoga County Public Library partnered with a number of agencies as a partner in opening the Workforce Opportunity Resource Center. The Center provides free educational services, occupational training, and supportive services such as financial literacy and career counseling. This is in addition to their established program Cuyahoga Works, Job and Career Services @ Cuyahoga County Public Library.

Locally, the Baltimore Metropolitan Council of Governments (BMC) published a “Career Pathways Toolkit; Six Key Elements for Success” that was developed on behalf of the U.S. Department of Labor by Social Research Associates. The Library is in discussion with the BMC to collaborate and potentially partner as SLRC looks at developing an achievable “curriculum” that could become the foundation helping any library in Maryland to build or expand their workforce development services from.

SLRC is actively exploring additional partnerships and collaborations in order to develop a more comprehensive approach responding to the multifaceted needs of individuals in the workforce process.

SLRC has developed a working curriculum that can be achieved by SLRC staff along with possible collaborators and partners:

Workforce Curriculum:

- Intake—needs assessment
  - Job and Career Information Center staff
  - Creating an Intake form that supports telephone follow-up
- Computer Literacy
  - Information Services
  - Pratt Center for Technology Training
- Career Counseling
  - Career counselors through grants and/or volunteers
  - Online career interest inventories
- Career Path
  - Online interest inventories
  - BCCC and CCBC certificates and degrees
- Industry/Company Research
  - Pratt/SLRC Business Center
  - Library databases
- Résumé Foundations
  - Workshops
  - One-on-one job-seeker appointments
- Interview Skills—mock interviews
  - Job and Career Information Center staff
  - Local Office of Employment Training
- Interview Follow-up
  - Job and Career Information Center staff
  - Telephone follow-up
- Financial Literacy
  - Pratt/SLRC Business Center
  - Baltimore CASH Campaign
  - Latino Credit Union (esp. microloans)
  - PNC
- Support Services
  - Career Educational Services, Inc.
  - Baltimore City Community College
  - Strong City Baltimore
  - ESOL providers

Do It Yourself (DIY) Podcasts

The Library has been producing podcasts since 2009 and posting them on the Library's website and the iTunes website. These podcasts feature the lectures of authors and figures of note who have presented and the Library. While these podcasts remain vital to all library customers in Maryland they are more informational and entertainment based by their very nature. Other public libraries in Maryland have entered the podcasting realm recording similar podcasts as well as podcasts that include engaging interviews with county business, subject experts, and individuals.

Perhaps one of the overlooked and perhaps more "just-in-time" information oriented podcast possibilities that are a growing segment of the podcast environment is that of DIY podcasts. This is something that has been a popular feature of YouTube and other video streaming services. DIY podcasts not only focus on home projects but include crafting, carpentry, woodworking, FAQs for the handyman, and cooking in their repertoire. The following links highlight two examples:

https://player.fm/featured/do-it-yourself

http://www.huffingtonpost.com/entry/best-food-podcasts-for-2016_us_56813826e4b0b958f659d01e

There are numerous opportunities to be explored in this area that move beyond either creating a podcast web guide with links to podcasts arranged by subject category or the inclusion of podcast archives within new and existing SLRC Subject Guides. There are numerous possibilities very customer centric possibilities to explore from simple and timely trainings to assistance on getting started with some of the new personal technologies.

SLRC will be exploring this area and the possibilities with the emphasis of not only expanding the usefulness of podcasts but creating a foundation that other Maryland public libraries can build on as well as a service they can link too. This is seen as having a strong statewide collaboration component.

A hybrid product this first example is a podcast that includes screen shots walking a customer through the process of downloading an eBook. Detailed illustrated instructions will clarify what for many customers is often confusing. The podcast appears on YouTube as well as the Library's webpage and is 508 compliant.

https://www.youtube.com/watch?v=uEHu-KPK0xA&feature=youtube

Valley View Farms has agreed to have us film a "test" with their greenhouse manager who will talk about getting ready for Spring. Carrie

Engel who is seen on WBAL-TV is open to doing a few short videos with SLRC centered on small projects or answering questions that they have been getting regarding gardening topics. The first film shoot will take place on March 20, 2017.

Provide technology improving Maryland libraries ability to service

Action steps:

- Monitor Sailor network infrastructure; upgrade services and implement policies as required.

Sailor, working with Allegheny County IT and State of Maryland IT (networkMaryland), completed a fiber connection from the library to networkMaryland in Oakland. This connection completes the transition of all Maryland libraries to fiber for Internet traffic.

As part of the Erate process, Sailor Operations Center (SOC) completed an evaluation of network usage for the upcoming fiscal year. The following table shows the existing bandwidth as FY2017 ends and the budgeted bandwidth for each county (on Comcast) for FY2018. In addition, SOC budgets additional funds for “unplanned” increases in network usage.

Some notes:

- Dorchester's high usage includes traffic from Talbot, Queen Anne's and Kent counties.
- Both Dorchester and Prince George's are near capacity for their 1 Gigabit "pipes", SOC has begun planning to expand capacity.

COUNTY	**FY 2017 mbps**	**FY 2018 mbps**
Anne Arundel	**200**	**150**
Baltimore	**400**	**500**
Calvert	**200**	**400**
Caroline	**300**	**400**
Dorchester	**700**	**800**
Frederick	**200**	**200**
Harford	**200**	**300**
Howard	**100**	**150**
Montgomery	**400**	**400**
Pratt	**4,000**	**4,000**
Prince George's	**600**	**800**
Saint Mary's	**200**	**400**
Somerset	**100**	**150**
Washington	**300**	**300**
Wicomico	**200**	**300**
Worcester	**100**	**100**

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Establish performance measures illustrating the value of SLRC

Action steps:

- Track and analyze subject guide use to refine existing guides and identify the need for new web guides.

  Subject Research Guides
  The FY17 first quarter analysis of the existing SLRC web subject guides shows significant change in the top ten guides ranked by subject; however, an increase is the use of these guides. See Appendix 5

  The need for a new web guide on Fake News was identified and the guide was created and is now located on the Library's website: http://www.prattlibrary.org/research/tools/index.aspx?cat=19941&id=85681 Worcester County provided feedback already, thanking the Library for the web guide and saying that they would use it and share it among their staff and customers.

- Explore additional outcome measures to more effectively quantify the statewide value of SLRC services.

  Funding organizations and individuals more often now request information related to library programs and outcomes that include a requests for demographic information such as age and gender specifics.

  This information is not currently part of the Library's outcome statistics and would not be a question that would appear on Library program or training evaluation form. SLRC is examining this concept nationally looking at whether other major public library systems are including this as an outcome measure as well as how they are capturing and using this information.

- Monitor the use of the Sailor databases.

Sailor FY 2017 Database Downloads

Heritage Quest	**FY17 Q1**	**FY17 Q2**	**FY17 Q3**	**FY17 Q4**	**Total**
MPL	**201,220**	**152,999**	**178,651**	**0**	**532,870**
EBSCO	**FY17 Q1**	**FY17 Q2**	**FY17 Q3**	**FY17 Q4**	**Total**
MPL	437,523	261,388	212,182	0	911,093
K-12	47,349	183,338	162,676	0	393,363
Total EBSCO	**484,872**	**444,726**	**374,858**	**0**	**1,304,456**
All Downloads	**686,092**	**597,725**	**553,509**	**0**	**1,837,326**

FY2017 Rosetta Stone (Sailor) Statistics

	FY17 Q1	FY17 Q2	FY17 Q3	FY17 Q4	Total
Active Learners *	3,490	5,143	4,774		n/a
Inactive Learners	4,377	7,305	11,604		n/a
Total Learners	7,867	12,448	16,378		16,378
Total Languages	30	30	30		30
Total Activities	61,084	99,848	117,790		160,932

* Active learners logged into one or more languages during the quarter.

Appendix 1
Maryland *AskUsNow!*
Preliminary Statistics FY17 Q1

Library	Total Questions for the Quarter
Allegany County Library System	13
Anne Arundel Community College Truxel Library	75
Anne Arundel County Public Library	179
AskUsNow! Administration (Paul , Becca, & Interns/Volunteers)	260
Baltimore City Community College Library	10
Baltimore County Public Library	371
Calvert Library	111
Carroll County Public Library	120
Cecil County Public Library	88
Charles County Public Library	88
Community College of Baltimore County Library	36
Enoch Pratt Free Library & SLRC	1,638
Frederick County Public Libraries	338
Frostburg State University Ort Library	78
Hagerstown Community College Brish Library	68
Harford County Public Library	556
Maryland State Law Library	117
Maryland State Library for the Blind and Physically Handicapped (LBPH)	10
Montgomery College Libraries	20
Montgomery County Public Libraries	172
National Oceanic & Atmospheric Association Central Library	16
Prince George's County Memorial Library System	416
St. Mary's County Library	345
Stevenson University Library	55
Towson University's Cook Library	33
University of MD, Eastern Shore's Douglass Library	33
Washington County Free Library	127
Worcester County Library	72
Totals:	5,441

Maryland *AskUsNow!*
Reference Statistics FY17 Q3 YTD

Library	Total Questions
Allegany County Library System	131
Anne Arundel Community College Truxel Library	798
Anne Arundel County Public Library	601
AskUsNow! Administration (Paul , Becca, & Interns/Volunteers)	1,113
Baltimore City Community College Library	68
Baltimore County Public Library	1,326
Calvert Library	491
Carroll County Public Library	513
Cecil County Public Library	497
Charles County Public Library	216
Community College of Baltimore County Library	261
Enoch Pratt Free Library & SLRC	4,304
Frederick County Public Libraries	589
Frostburg State University Ort Library	246
Hagerstown Community College Brish Library	369
Harford County Public Library	1,570
Maryland State Library for the Blind and Physically Handicapped (LBPH)	269
Maryland State Law Library	90
Montgomery College Libraries	216
Montgomery County Public Libraries	864
National Oceanic & Atmospheric Association Central Library	53
Prince George's County Memorial Library System	1,620
St. Mary's County Library	1,088
Stevenson University Library	222
Towson University's Cook Library	261
University of MD, Eastern Shore's Douglass Library	236
Washington County Free Library	532
Worcester County Library	275
Total Questions	18,819

Appendix 2

slrc.info Top 20 Pages July1-Aug 29, 2016

Including Home Page

Title	Pageviews	Unique Pageviews
Home Page	727	530
Library Associates Training Institute	253	200
Maryland Statewide Circulation Conference	156	141
Archived Webinar Recordings	136	108
Public Service Departments	134	96
About SLRC	121	60
Search	118	101
SLRC Webinars	113	69
SLRC Learning Management System	105	29
SLRC Conference	101	85
Professional Development	99	64
Research Guides	69	49
Research Databases	64	55
Maryland Public Library Directory	54	42
Governance, Plans, & Reports	53	34
Moodle Courses by SLRC	39	35
Collections	34	28
Resources	34	32
African American History & Culture	33	8
How to Research Literary Criticism	33	16
Total	**2,476**	**1,782**
Total Training (Highlighted in Yellow)	**1,002**	**731**

Training as Percent of Total	**40.5%**	**41.0%**

slrc.info Top 20 Pages July1-Aug 29, 2016

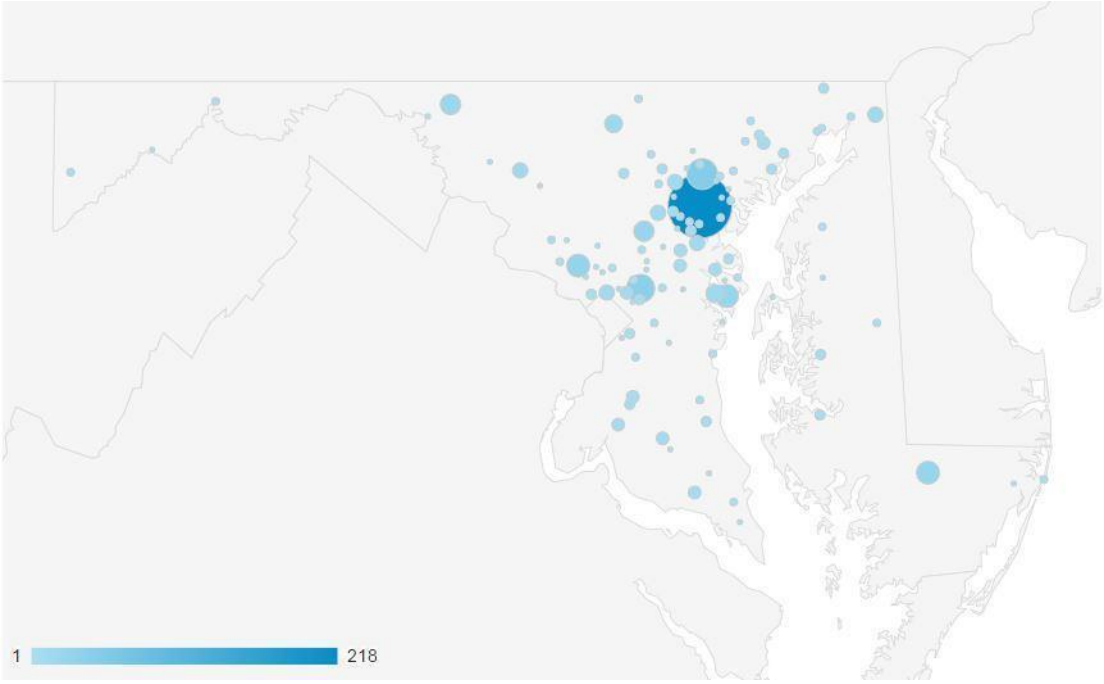
Not Including Home Page

Title	Pageviews	Unique Pageviews
Library Associates Training Institute	253	200
Maryland Statewide Circulation Conference	156	141
Archived Webinar Recordings	136	108
Public Service Departments	134	96
About SLRC	121	60
Search	118	101
SLRC Webinars	113	69
SLRC Learning Management System	105	29
SLRC Conference	101	85
Professional Development	99	64
Research Guides	69	49
Research Databases	64	55
Maryland Public Library Directory	54	42
Governance, Plans, & Reports	53	34
Moodle Courses by SLRC	39	35
Collections	34	28
Resources	34	32
African American History & Culture	33	8
How to Research Literary Criticism	33	16
Total	**1,749**	**1,252**
Total Training (Highlighted in Yellow)	**1,002**	**731**

Training as Percent of Total	**57.3%**	**58.4%**

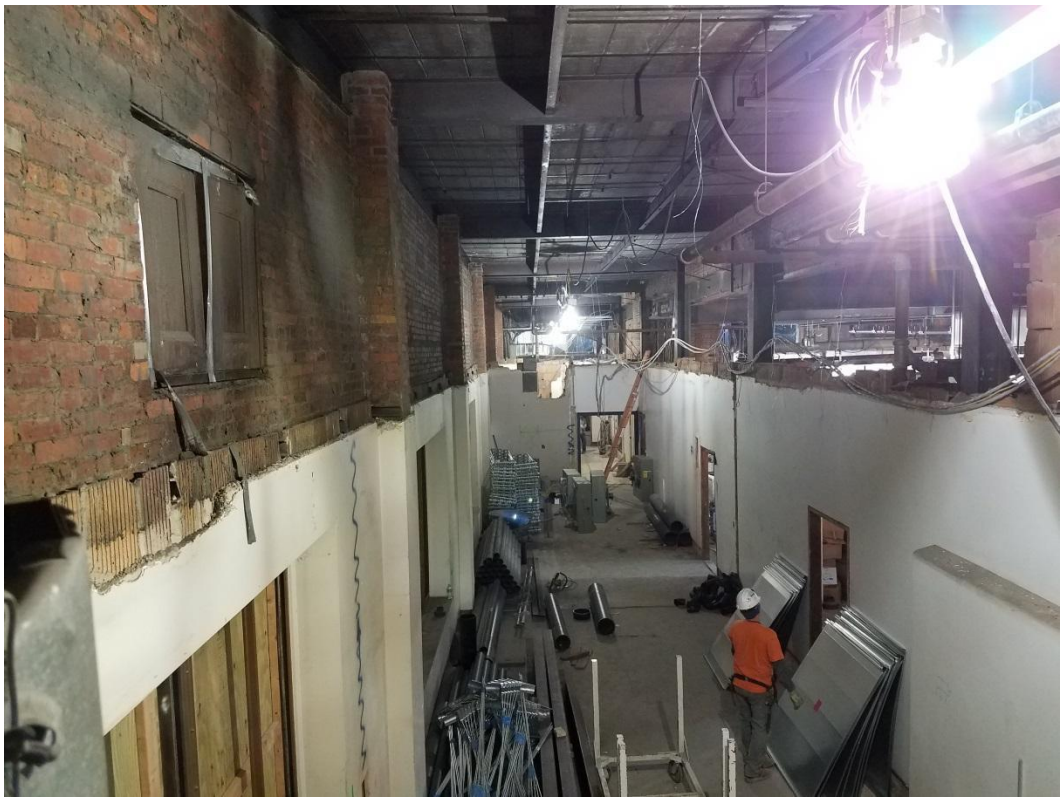
slrc.info Use by City Top 21
July 1-August 29, 2016

City	Sessions	% of Total	% New Sessions	New Users
Baltimore	218	37.2%	44.50%	97
Towson	48	8.2%	81.25%	39
Greenbelt	40	6.8%	87.50%	35
Rockville	30	5.1%	60.00%	18
Annapolis	26	4.4%	96.15%	25
Salisbury	25	4.3%	52.00%	13
Columbia	24	4.1%	79.17%	19
Hagerstown	21	3.6%	38.10%	8
Westminster	17	2.9%	82.35%	14
Parole	15	2.6%	86.67%	13
Elkton	14	2.4%	64.29%	9
Frederick	14	2.4%	71.43%	10
Ellicott City	13	2.2%	69.23%	9
Glen Burnie	12	2.0%	66.67%	8
Pikesville	11	1.9%	36.36%	4
Silver Spring	11	1.9%	81.82%	9
Charlotte Hall	10	1.7%	60.00%	6
Severna Park	10	1.7%	70.00%	7
College Park	9	1.5%	77.78%	7
Severn	9	1.5%	55.56%	5
Bel Air South	9	1.5%	66.67%	6
Total	586			361



Appendix 3

COCKEY'S



COASTAL CRANE SERVICE

Central Library
Renovation
Enoch Pratt free Library
State Library Resource Center
prattlibrary.org/centralrenovation
We're Open

African American Department
Computer Training Center
Maryland Room
Mencken Room
Sights & Sounds
Special Collections
Restrooms
Water Fountain
SIGHTS & SOUNDS
Restrooms

Circulation
• Check Out
• Returns
• Pick Ups
• Holds

Public
Computers

ENOCH PRATT free LIBRARY

Renovation *Update*

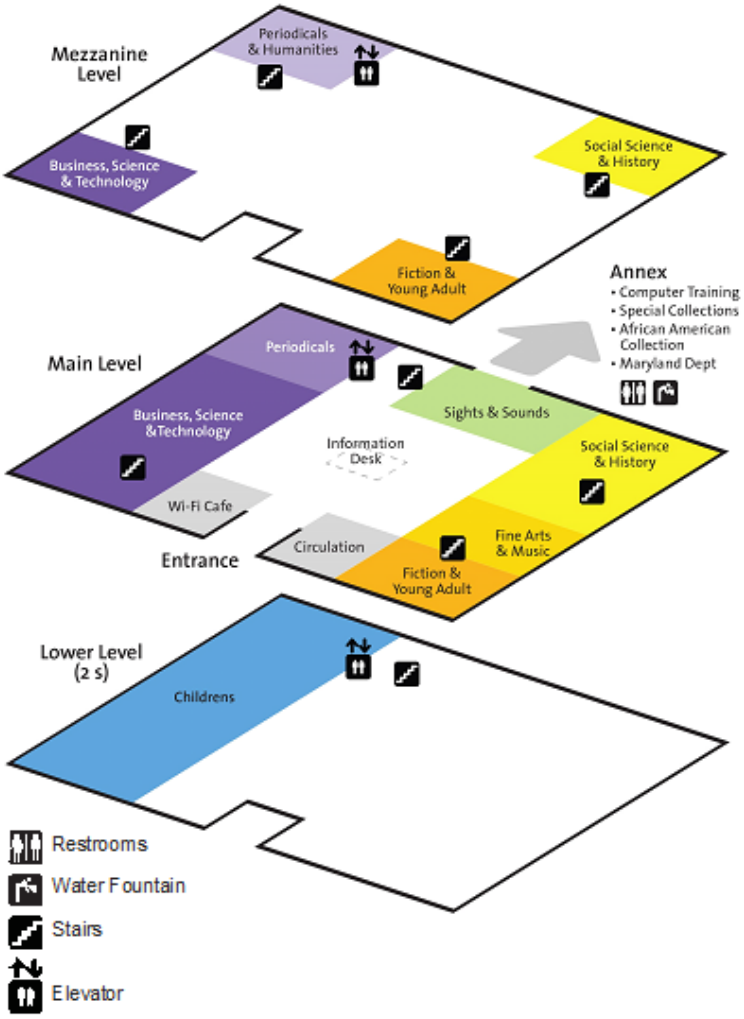
CENTRAL LIBRARY/STATE LIBRARY RESOURCE CENTER WINTER, 2017

The Pratt's 86-year-old Central Library is undergoing its first complete renovation, to preserve the past and to continue to serve Marylanders in the future. State-of-the-art renovations will restore and modernize a cherished Baltimore landmark, and increase opportunities for learning, research, creativity, and civic engagement.

The renovation will create more library and meeting space, including a restored Poe Room and Wheeler Auditorium, and introduce many new and enhanced features, like a restored and expanded Children's Department, new Teen Wing with a makerspace, expanded Job and Career Center, and more cutting edge technology. The renovated building will be more energy-efficient and modernized with new heating, air conditioning, plumbing, electrical, lighting, audio-visual and telecommunications systems, and updated elevators.

Work being performed now. Second and third floor windows are being removed for refurbishing. Scaffolding is being installed on the north side of the building from Franklin Street around the corner on to Cathedral Street for restoration work on the building exterior. A covered walkway will be put in place below the scaffolding for pedestrian safety. The next phase of renovation will involve scaffolding being erected on interior portions of the building.

If you have questions about the renovation, or need assistance finding an item, just ask a librarian. *For additional information, please visit:* ***prattlibrary.org/centralrenovation***



Appendix 4

FY 17 Statistics for The State Publication Depository & Distribution Program

MONTHLY ACTIVITY	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
Number of Physical Titles Received	31	31	53	53	39	43	87	81	56	48			
Number of Documents Distributed	496	428	686	491	487	573	1118	995	673	579			
Number of copies added to SIRSI	95	16	8	6	14	21	21	15	5	2			
Number of e-documents harvested from websites/CD Rom	250	250	264	213	200	221	234	252	245	243			
Number of e-documents added to CONTENTdm	250	250	264	213	200	221	234	252	245	243			
TOTAL													

Depository Libraries for MD Publications
One copy of all state documents received is distributed to each of the following libraries:
MD Dept. of Legislative Services*
MD State Archives
MD State Law Library
MD State Law Library
University of Baltimore
University of MD/ Baltimore County
University of MD/ College Park
University of MD/ Eastern Shore
Southern MD Regional Library
Frostburg State University
Washington County Free Library
Prince George's Community College Library
Salisbury University
Towson University
Library of Congress
*These libraries receive 2 copies of all state documents.

Appendix 5
Top 100 Pratt/SLRC Research Tools
FY17 Q2 YTD

Title	Page views	Unique Page views
Finding the Value of Old Coins and Paper Money	40,788	36,225
How to Find Grants for Your Nonprofit Organization	33,309	28,941
How Much Is My Old Book Worth?	24,316	17,593
What to Do with an Old Stock Certificate	8,904	6,619
Watch Movies, TV Shows and More Online for Free	8,010	5,987
Research by Subject	7,365	4,664
How to Get a GED in Maryland	7,328	6,594
Genealogy and Family History Resources: Overview	2,867	1,935
How to Start a Nonprofit in Maryland	2,500	2,088
Pearl Harbor - Primary Sources	2,438	2,146
Job Seeker's Toolkit	2,206	1,523
Finding Historic Maryland Newspapers Online	1,629	1,068
Thurgood Marshall - Primary Sources	1,295	1,089
Financial Aid for Primary and Secondary School	1,175	742
Exploring Daily Life throughout History: How Did They Live?	1,068	814
Maryland Nonprofit Organizations	721	567
African American Genealogy	694	486
How to Find Grants for Students and Individuals	688	572
BaltimoreLINK: The Baltimore Area's New Transit System	542	345
Film and Television Online Research Resources	518	175

New to the United States	467	380
Grants & Nonprofit Organizations	445	324
Video Streaming Resources	435	118
Genealogical Research in the Maryland Department	423	318
Sinking of the Titanic: Primary Sources	398	334
Baltimore Neighborhoods Research Guide	394	240
How to Write a Grant Proposal	329	258
Academic & Professional Testing	301	180
National History Day	296	197
Guide to Picture Books	266	183
Maryland Demographics	239	139
How to Research the Black Panther Party	235	142
Teen Employment	229	147
Charity Evaluation for Donors	224	164
African American Literature	196	119
How to Research the Harlem Renaissance	193	95
Researching the History of Your House	174	141
Edgar Allan Poe Collection - Enoch Pratt Free Library	172	132
Civil Rights	147	72
Maryland Government & Law	140	94
Employment Services	139	100
Maryland Emergency Assistance	135	107
Charles Lindbergh's Transatlantic Flight: Primary Sources	133	113
How Do I Find Movies in the Public Domain?	132	84
World War II in Maryland: Primary Sources	123	108
Maryland Genealogy	118	67
Finding Scholarly Articles	115	86

General Health & Medicine	109	75
How to Research Literary Criticism	107	90
Tutorials & Training in Computers & the Internet	105	85
Auto Repair Reference Center	104	83
(1914-1928) World War I & Jazz Age	91	69
Edgar Allan Poe in Baltimore	89	81
How Do I Find Out if a Movie Has Public Performance Rights?	88	50
Sinking of the Titanic: Primary Sources	88	75
(1790-1828) Early National Period	86	74
Financial Education	86	45
Jobs & Careers	79	63
African American Sports	78	26
African American Art	75	25
African American Marylanders	75	34
Maryland Film Resources	73	28
Baltimore City Resources	72	43
Employment Services	68	55
History	67	44
African American Music	65	16
Finding and Evaluating Online News Sources	65	50
Abolition	64	21
Scandinavian Crime Novels: A Web Guide	63	15
Maryland Real Estate	60	29
Fundraising Resources for the Arts in Maryland	59	41
(1492-1763) Colonial Era	57	47
The Civil War in Maryland: Primary Sources	57	43
Health Care Careers	56	26

Military	55	12

Top Pratt/SLRC Research Tools
FY17 Q3 YTD*

Title	Page views	Unique Page views
Finding the Value of Old Coins and Paper Money	46,978	41,423
How to Find Grants for Your Nonprofit Organization	38,095	33,064
How Much Is My Old Book Worth?	31,014	22,746
What to Do with an Old Stock Certificate	9,723	7,247
Watch Movies, TV Shows and More Online for Free	9,020	6,794
How to Get a GED in Maryland	7,854	7,060
Research by Subject (Home Page)	6,754	4,561
Pearl Harbor - Primary Sources	3,498	3,098
How to Start a Nonprofit in Maryland	2,952	2,442
Fake News: How to Spot It	2,237	1,998
Finding Historic Maryland Newspapers Online	2,022	1,336
Job Seeker's Toolkit	1,849	1,261
Financial Aid for Primary and Secondary School	1,596	965
Thurgood Marshall - Primary Sources	1,424	1,218

Exploring Daily Life throughout History: How Did They Live?	1,244	941
2016 Maryland Fairs and Festivals	1,142	934
Maryland Nonprofit Organizations	870	683
Guide to Picture Books	629	524
Grants & Nonprofit Organizations	526	369
Sinking of the Titanic: Primary Sources	518	427
Researching the History of Your House	470	360
New to the United States	456	372
BaltimoreLINK: The Baltimore Area's New Transit System	424	272
How to Write a Grant Proposal	360	276
Baltimore Neighborhoods Research Guide	284	194
Charity Evaluation for Donors	247	179
National History Day	204	136
How to Research the Black Panther Party	202	136
Film and Television Online Research Resources	201	149
Edgar Allan Poe Collection - Enoch Pratt Free Library	187	142
Teen Employment	173	123

How to Research the Harlem Renaissance	159	111
Charles Lindbergh's Transatlantic Flight: Primary Sources	158	132
Maryland Demographics	148	109
Maryland Emergency Assistance	142	109
Employment Services	131	106
World War II in Maryland: Primary Sources	128	113
How Do I Find Movies in the Public Domain?	126	88
Tutorials & Training in Computers & the Internet	116	93
African American Literature	115	77
African American Genealogy	113	78
Video Streaming Resources	113	83
Auto Repair Reference Center	112	87
Finding Scholarly Articles	105	81
How to Research Literary Criticism	105	87
Genealogy and Family History Resources: Overview	101	74
(1790-1828) Early National Period	93	80
Edgar Allan Poe in Baltimore	87	81

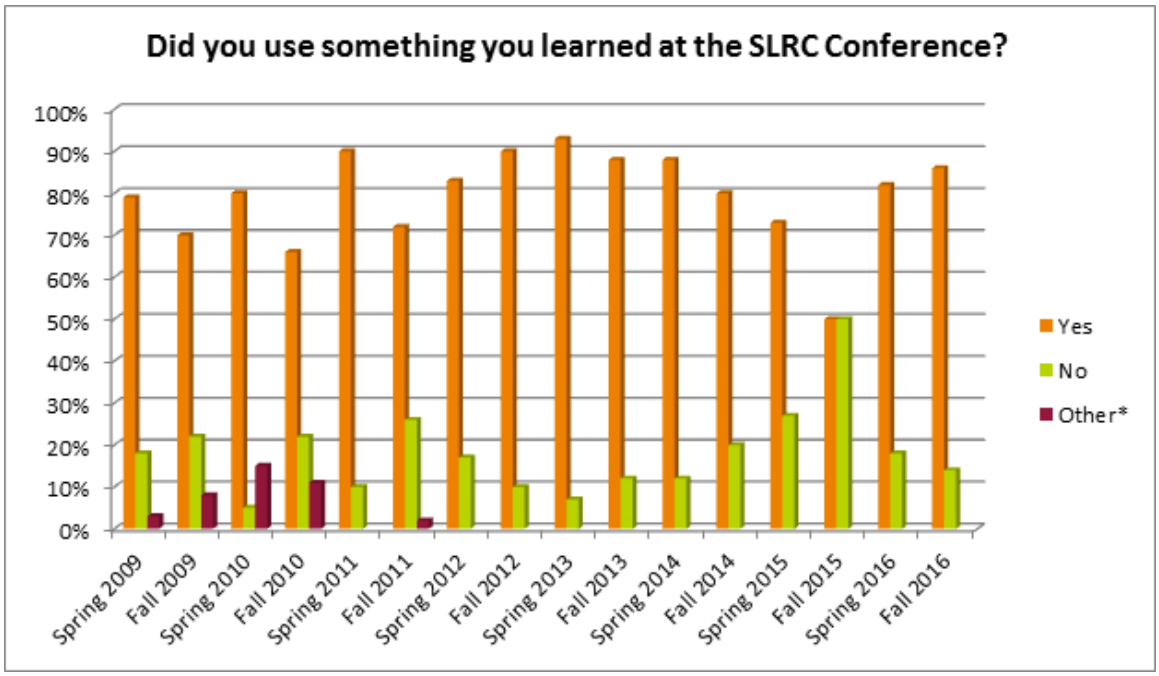
(1914-1928) World War I & Jazz Age	82	74
Civil Rights	82	53
African American Marylanders	75	62
Maryland Government & Law	71	57
General Health & Medicine	70	55
History	66	43
Maryland Genealogy	64	39
(1492-1763) Colonial Era	57	47
Maryland Film Resources	57	41

*From January 3rd to February 7th, Google Analytics was misconfigured, and failed to record any website statistics.

Appendix 6

SLRC Conference Follow-up Results 2009-2016

Did you use something you learned at the SLRC Conference?



	Yes	No	Other*
Spring 2009	79%	18%	3%
Fall 2009	70%	22%	8%
Spring 2010	80%	5%	15%
Fall 2010	66%	22%	11%
Spring 2011	90%	10%	
Fall 2011	72%	26%	2%
Spring 2012	83%	17%	
Fall 2012	90%	10%	
Spring 2013	93%	7%	
Fall 2013	88%	12%	
Spring 2014	88%	12%	
Fall 2014	80%	20%	
Spring 2015	73%	27%	
Fall 2015	50%	50%	
Spring 2016	82%	18%	
Fall 2016	86%	14%	

*Before the spring of 2012, we were not using SurveyMonkey and e-mailed participants directly with the questions. As a result, some people did not answer with a simple "yes" or "no" and gave an answer that was ambiguous.

Appendix 7

slrc.info Professional Development Webpages—Updates as of 11/07/16

LATI Webpage

Ryan O'Grady is managing this project. Ryan asked Gail Griffith, LATRI Coordinator for her input as the review of the LATI web page on slrc.info is underway. Gail's input follows:

What would be helpful for the LATI program itself to have on the page?

· A link to the MERLIN page on LATI

· A list of Professional Development opportunities for LATI students once they graduate; possible links to include directly on the page are SLRC webinars and the Statewide training calendar

· A link to the PDF version of the LATI brochure (Gail send via email)

· Placement of the LATI logo somewhere on the webpage

What would LATI students find most helpful?

· A prominently placed heading on the page that lists professional development opportunities post-graduation for LATI, for example a heading that reads "Graduated from LATI?" or "Looking for professional development opportunities?" or some combination of these with either a link to specific PD opportunities, a summary of place to look, or some combination of both

· Keeping a specific page from an older LATI blog that Gail requests not be taken down

· The "hook" for LATI students looking at the website can be providing them with an easy way to contact SLRC staff specialists. There should be a link to the departments and specialists

Other ideas discussed

· Placement of the current syllabus and curriculum on slrc.info is not recommended at this time as MERLIN hosts this; a link to the MERLIN site is preferred

· Gail suggested that she would be open to sending the current LATI cohort an exit survey and one of the questions on there would be a version of "Please visit the slrc.info website. [Link to website] Pay particular attention to the LATI webpage. Share what you think would increase the usefulness of this site for future cohorts of LATI students." Gail suggested that Wesley, Ryan, and the committee help develop the wording for the question, which would be posted as part of a Survey Monkey survey

· Gail suggested that on graduation day since she already has a plus delta evaluation conversation, one topic of conversation she can include is what the LATI cohort feels about SLRC and SLRC Resources and how they can be made more accessible, especially as it pertains to slrc.info

Catalog of SLRC Presentations
SLRC has a "catalog of available presentations" in draft form and will be working to solidify the details of that document as well as making it clear to all audiences that SLRC is available to create presentations as needed for professional development training for libraries and librarians, educators, and the public.

· The committee is currently in process of dividing sessions by public, librarians, and educators
· The committee will then be putting together all catalogs of available SLRC presentations

Staff Specialist List
A staff specialist list has been created and is ready for publication on the website.

Brochures
Digital versions of the brochures have been made and are in process of being edited for publication.

Scope of Work for Updates to slrc.info

LATI Page
Professional Development Library Associates Training Institute
http://www.slrc.info/development/Default.aspx?id=81422

- Link: to the MERLIN page: http://www.merlincommunity.org/index.php?option=com_content&task=view&id=16&Itemid=131
- Text Heading: A prominently placed heading on the page that lists professional development opportunities post-graduation for LATI, for example a heading that reads "Graduated from LATI?" or "Looking for professional development opportunities?" or some combination of these with either a link to specific PD opportunities, a summary of place to look, or some combination of both. A list of general Professional Development opportunities for LATI students once they graduate; possible links to include directly on the page: http://www.slrc.info/development/Default.aspx?id=82978 and http://www.merlincommunity.org/calcium/Calcium.pl?CalendarName=Statewide
- Link/File: to the PDF version of the LATI brochure
- Graphics/File: Placement of the LATI logo somewhere on the webpage
- Link: to the ALA Job List as well as MLA/DLA and DC Job List on the LATI page.
- Graphics/File: a few photos of LATI--graduation or activities of current or past LATI cohorts
- Link: to the About—Contact page or even a brief heading with an introduction to SLRC public service departments. Current Page: http://www.slrc.info/about/Default.aspx?id=81767

Next Steps: revise current LATI page including all the edits above, work with Gail to include any items necessary, and prepare for submission to SYS with all other work.

Person Assigned: Ryan

Contact Us Page
About Contact Public Service Departments Page
http://www.slrc.info/about/Default.aspx?id=81767

Edit: the contact cards so that all names, etc. are in line with each other
Edit: Ray Cruitt and Aryn D. names come off the list
Link/File: to the SLRC staff specialist list

Next Steps: finalize SLRC staff specialist list, work with Andrew to get it into the format desired, post internal list on *The Vine*, external to slrc.info, and prepare for submission to SYS with all other work
Person Assigned: Ryan

Department Pages
Collections (15 different Pages)
http://www.slrc.info/collections/
(15 relevant sub-pages)

Link/File: each page needs a link to the printable pdf brochure

Next Steps: copy edits all pdf digital versions of department brochures, work with Eric to finalize them, and prepare for submission to SYS with all other work
Person Assigned: Ryan

Moodle Courses Page
Professional Development Moodle Courses
http://www.slrc.info/development/Default.aspx?id=81650

Review/Decide: Re-direct focus from Moodle Courses to in-person face-to-face training, as well as recommendations for enhancing webinars

Next Steps: consult Wesley and John D. to decide on Moodle Courses page, and prepare for submission to SYS with all other work
Person Assigned: Emily

Archived Webinars Page
Professional Development Archived Webinars
http://www.slrc.info/development/webinar_archive/

Recommendation: At this time, the recommendation of the group is to include an enhancement of webinars as part of the FY2018 SLRC Annual Plan—file attachments such as the PowerPoint, lesson plan, learning outcomes (CEU format), content summary, and link to archive should be included

Next Steps: consult Wesley for ideas, and prepare for submission to SYS with all other work
Person Assigned: Ryan, whole group

SLRC Conference Page
Professional Development SLRC Conference Fall 2016 (Statewide Circulation)
http://www.slrc.info/development/Default.aspx?id=81524
(http://www.slrc.info/circconference/)

Template: Ryan in discussion with Mike Walsh and Andrew will ask if a template can be formed

Next Steps: decide on template, conference remain under PD Tab, work with Wesley to revise, and prepare for submission to SYS with all other work
Person Assigned: Ryan

SLRC Trainings for Librarians
Professional Development New Page called "Librarian Trainings"
New Page

Edit/File: edit existing librarian trainings for content
Write: write the entire text for a new web page focused on SLRC trainings for librarians
Google Form: create and send out a Google form for staff to complete for new trainings

Next Steps: decide on name for the new page, send email out to staff for Google form submissions, edit staff entries, and prepare for submission to SYS with all other work
Person Assigned: Emily

Catalog of Available Presentations (for all SLRC Audiences)
Services or New Tab New Page called "Catalog of Presentations" or "SLRC Presentations"
New Page

Decide: what heading does this go under? Services? New heading?
Edit/File: edit the existing pdf catalog for content, work with Eric to design them
Write: write the entire summary text for the new web page (include MD county schools, NHD resources for educators, senior centers, general public, etc.) with a link to the new pdf
Google Form: create and send out a Google form for staff to complete for new entries

Next Steps: decide on names for page, send email out to staff for Google form submissions, edit the catalog, work with Eric to design and finalize the catalog, and prepare for submission to SYS with all other work
Person Assigned: John Jewitt

Appendix 8

Fall SLRC Conference 2016
Follow-up Evaluations

SLRC Conference Date: October 19, 2016
Follow-up E-mail Sent on November 29, 2016 to 84 people who attended.
Follow-up Questions:

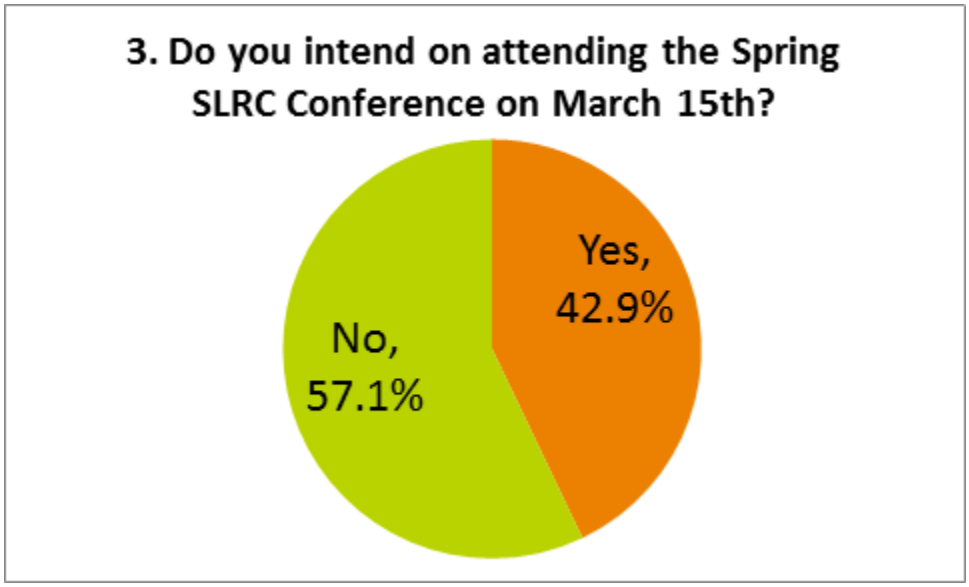
1. Have you used something that you learned while at the October 19th SLRC Conference?
2. If so, what?
3. Do you plan on attending the Spring SLRC Conference on March 15th?

Responses:

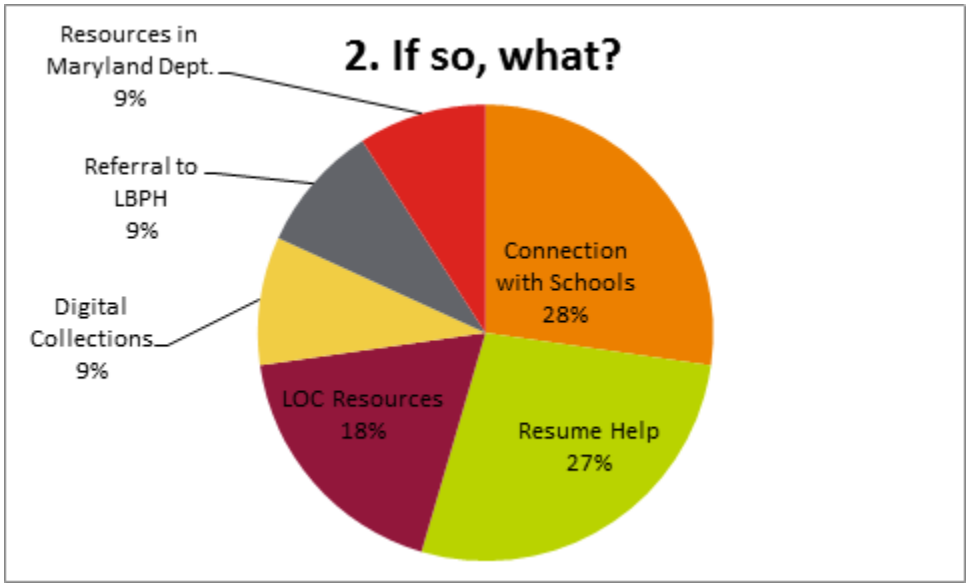
- 21 responses (25%) were returned.

Results:

Next Conference Results:

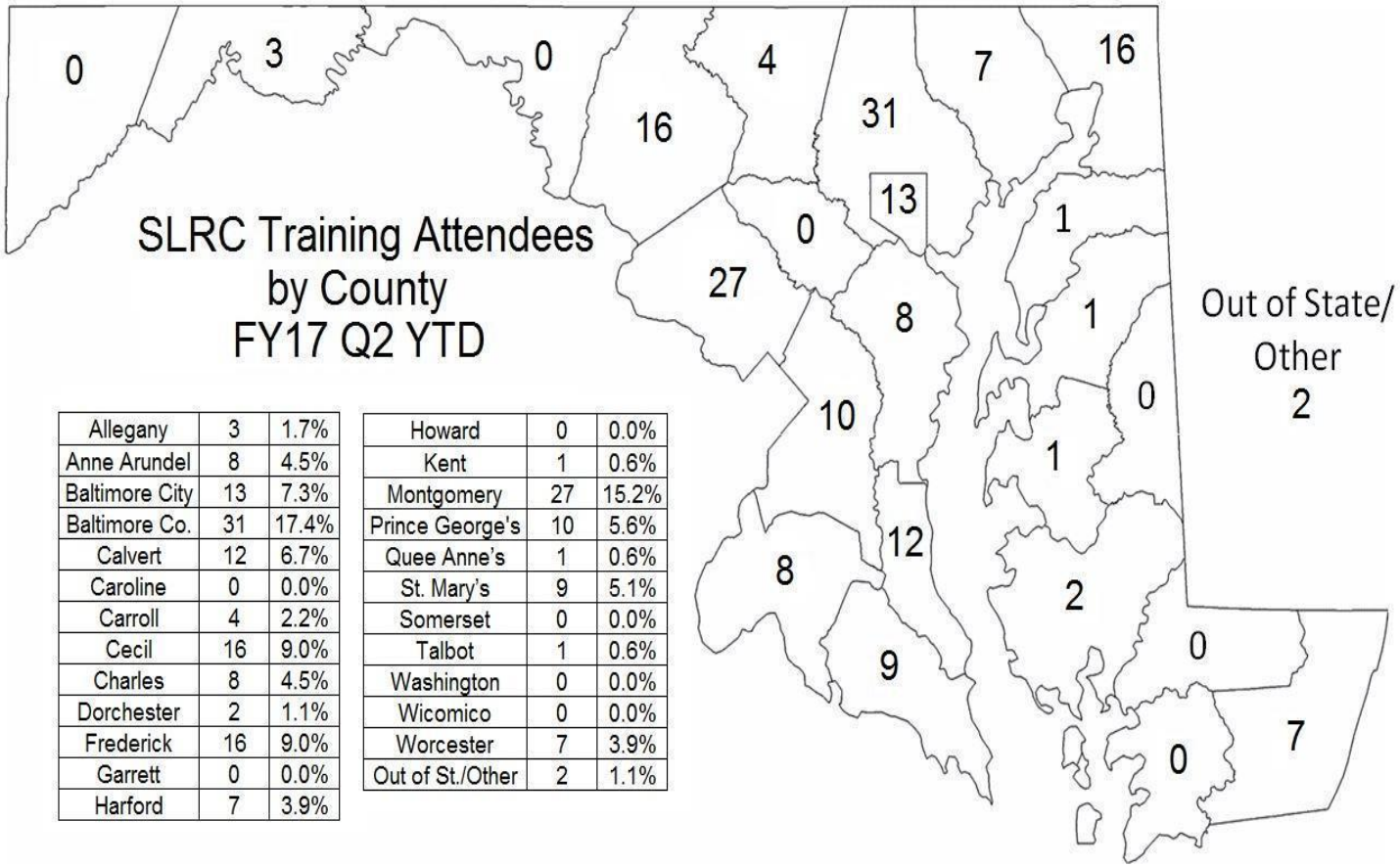


Appendix
The following comments were made in response to Question 2:



- The information on school outreach by trying to get more involved with the school activities. The business resume as I applied for a new position
- I told a customer about LBPH.
- I have used databases that were discussed in the Beyond LoC seminar.
- National Library of Congress photos
- I was able to better explain how it is people wind up targeted for certain types of spam and the ways data is collected and used.
- Digital collections
- I helped some people with their resumes and used some of the tools Natasha suggested.
- When approached by parents regarding questions about apps on their children's phones, I have cited some of the information presented by our keynote speaker, Jen Golbeck. I have also referred patrons to her TED talk.
- Algorithms as a way of figuring out how browsers bring up results for each individual patron.
- STEM activities
- connections with schools
- Shared STEM programming ideas with YSC
- The Bet You Can't STEM Impossibilities session gave me ideas for a passive program we do called Science on a Shelf.
- I used information I learned at Resumania.
- Information about SLRC resources in the Maryland Room
- resume help
- I have used some of the Stem ideas at a preschool stem event.
- I've used some of the ideas that the group discussed to try to build a better connection with our local schools. I also found the analytics keynote to be interesting. It makes me think about what relations we might see in the library between patrons/checkouts/program attendance.

SLRC Training Attendees by County FY17 Q2 YTD



Allegany	3	1.7%
Anne Arundel	8	4.5%
Baltimore City	13	7.3%
Baltimore Co.	31	17.4%
Calvert	12	6.7%
Caroline	0	0.0%
Carroll	4	2.2%
Cecil	16	9.0%
Charles	8	4.5%
Dorchester	2	1.1%
Frederick	16	9.0%
Garrett	0	0.0%
Harford	7	3.9%

Howard	0	0.0%
Kent	1	0.6%
Montgomery	27	15.2%
Prince George's	10	5.6%
Quee Anne's	1	0.6%
St. Mary's	9	5.1%
Somerset	0	0.0%
Talbot	1	0.6%
Washington	0	0.0%
Wicomico	0	0.0%
Worcester	7	3.9%
Out of St./Other	2	1.1%

Appendix 9

Spring 2017 Second Annual SLRC Storytelling Conference

MARYLAND STATE
LIBRARY RESOURCE CENTER
ENOCH PRATT *free* LIBRARY

STATE LIBRARY RESOURCE CENTER

2017 STORYTELLING CONFERENCE

Schedule

9:00AM-9:15AM:
Registration, Light Breakfast, and Networking—LBPH Conference Room

9:15AM-9:20AM:
Welcome and Introductory Remarks by Wesley Wilson, Chief of the Central Library, State Library Resource Center—LBPH Conference Room

9:20AM - 10:30AM:

Keynote: Anne Sheldon, The Once and Future Storyteller

Anne Sheldon, librarian at Grace Episcopal Day School in Kensington, formerly of the DCPL, the University of Maryland and the Maryland State Arts Council, ponders the changes that have blossomed in storytelling since she started telling in the previous century under the tutelage of Elva Van Winkle; and the durability of the old stories (and old storytellers) of all our cultures. Her guess is that a few stories will be told along the way.

10:30AM – 12:00PM: Session One

Storytelling Justification: Why It Works, Why We Should Use It
Karen Burdnell, Enoch Pratt Free Library
LBPH Conference Room
An overview of a quest for a degree in Storytelling, detailing the psychological reasons why storytelling is so appealing and effective. Learn the history of the Storytelling Movement, review current trends in storytelling, and leave with a new resolve to utilize storytelling and some ideas as to how to incorporate it.

12:00PM – 12:45PM: Lunch

Lunch will be served in the LBPH Conference Room. Please have your name tag on and clearly visible to be served lunch. Information for the afternoon will be given at the end of lunch.

12:45PM – 1:30PM: Session Two

Tour of The Library for the Blind and Physically Handicapped
Leslie Bowman, Branch Chief, LBPH
Tour the Library for the Blind and Physically Handicapped. Learn about the collection, unique services, and assistive technologies available to customers across the state.

1:30PM – 2:30PM: Session Three

Sensory Stories and More: Making the Library Accessible
Jake Hutton, Harford County Public Library
LBPH Conference Room
Jake Hutton discusses ways to make the library more accessible to the disabilities community. This presentation will include best practices to help differently abled customers, adaptation tips for existing programming, and unique programs specifically designed to accommodate customers with disabilities.

2:30PM – 3:30PM: Session Four

Children (and Teens) CAN Tell Stories
S. "Bunjo" Butler, Enoch Pratt Free Library
LBPH Conference Room
The philosophy and practical tips of bringing the younger generation into the storytelling fold. S. Butler has been teaching youth ages six through high school to tell stories for over twenty years.

3:30PM – 3:45PM: Break (and move to Children's Night Room)

3:45PM—4:30PM: Storytelling Finale

Storytelling Finale: Round-Robin Storytelling Event
Anne Sheldon, Eiyana Favers, Karen Burdnell, and S. Butler
Children's Night Room

Appendix 10

Public Program Catalog

MARYLAND STATE
LIBRARY RESOURCE CENTER
ENOCH PRATT *free* LIBRARY

Public Program Catalog

400 Cathedral Street • Baltimore, MD 21201 • slrc.info

THE STATE LIBRARY RESOURCE CENTER

offers a variety of public program opportunities to support Maryland libraries and their customers. SLRC subject specialists deliver programs around the state at library branches and other locations. Programs are organized in this catalog by broad subject categories and can be customized in length and content to meet the needs of libraries and library customers.

To schedule a program, request a program you do not see listed here, or discuss your customers' program needs, please contact John Jewitt, Manager of the Social Science and History Department at 410-396-5320 or ssh@prattlibrary.org.

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AFRICAN AMERICAN HISTORY

Frederick Douglass, Harriet Tubman, and Francis Harper: 19th Century Freedom Fighters

Among the list of prominent African American abolitionists, social reformers, and civil rights advocates are several figures with deep Maryland roots. Join us as we discuss the lives and accomplishments of Frederick Douglass—an accomplished writer and diplomat in addition to his notable work as an abolitionist; Harriet Tubman—who not only led scores of slaves to freedom using the Underground Railroad but served as a spy and a nurse during the Civil War; and Francis Harper—a free black suffragist, poet, and committed abolitionist. Discover the lesser known stories behind these inspirational freedom fighters and gain an appreciation for the legacy of resistance and progressive reform they left behind.

From Jazz to Hip-Hop

Explore the origins and evolution of popular music forms that originated in the African American community. Discuss the social and cultural changes that impacted each genre's development and revisit the songs and artists who remain timeless influences.

The Harlem Renaissance

The Harlem Renaissance was a cultural and social movement in the 1920s and 1930s defined by an outpouring of African American literature, theater, music, and art. Discuss the origins of this historically significant time period and explore some of the many influential writers, poets, visual artists, and musicians. Gain reading, viewing, and listening recommendations and learn about the variety of resources on the Harlem Renaissance held in the library's collection.

Making a Difference: African American Women of the Civil Rights Movement

Learn about African American women who were instrumental in shaping the Civil Rights Movement during the 1950s and 1960s. Discuss the contributions of activists such as Ruby Dee, Angela Davis, Daisy Bates, and Ruby Bridges. Enjoy listening to lesser known stories and gain a greater appreciation for these individuals who at times receive little recognition in popular historical narratives but played a pivotal role in the struggle for civil rights.

BUSINESS, HEALTH, AND SCIENCE

Business Plan Writing

Interested in starting your own small business but don't know where to start? Explore print and online resources that can help you write a business plan. Learn where to look to research demographic information, industry trends, marketing, and competition.

Finding Health Information Online

Get tips on searching for reliable health information online. Discover websites that provide high quality information on health conditions, drugs, health news, and alternative medicine. Learn to evaluate sources for reliability and credibility and gain confidence with your own research skills.

Herbs: Beyond Parsley, Sage, Rosemary, and Thyme

Are you an herb enthusiast or are you looking to find out more about herbs in gardening, cooking, or eating? Explore the world of herbs: their lore, use, and care.

Math for Parents

Learn to navigate through the steps involved in everyday math problems, such as percentages, measurements, and word problems. Discover valuable websites that can help you or your children easily answer a range of math questions.

The History of Shopping Through the Sears Catalog

Take a trip down memory lane and explore the library's retrospective collection of Sears catalogs. Beginning with issues from the 1930s, view how clothing, furniture, appliances, toys (and the value of the dollar) have changed through the decades. Observe historical trends in marketing and other aspects of business innovation, and gain an appreciation for these artifacts that function as fascinating mirrors of our times.

CHILDREN'S CORNER

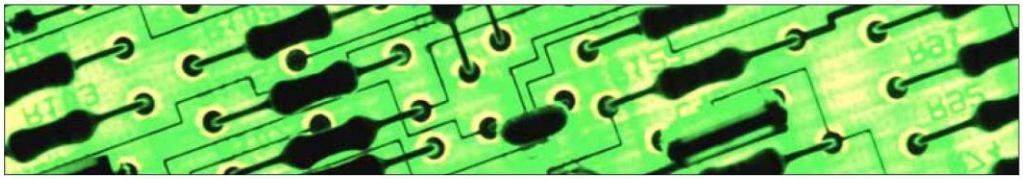
Build a Fairy House

From Folktales to Tolkien, Children's Literature is aflutter with fairy activity. In this workshop from the Children's Department, parents work alongside their children to construct top-flight fairy accommodations using natural materials. Parents are encouraged to spend time in advance of the workshop collecting materials from nature with their children to use in building the fairy houses. Collecting natural objects with an eye to their potential architectural use is an experience rich with sensory, emotional, and cognitive rewards.

Wait till You Read This! Reading Suggestions for Children's Books

Looking for suggestions on the next children's books to read? This program is designed for children, their caregivers, and anyone interested in children's literature. It covers reading picture books, fiction, nonfiction, poetry, folklore, and graphic novels, and either can be tailored to new or specific interests or cover a broad range of oldies, but goodies.

COMPUTERS AND TECHNOLOGY



Digital Photography

Want to learn a few basics about how to manipulate and manage your digital photos using free online software? Explore how to save and upload your photos, make basic enhancements using Pixlr and other free software, and share photos with family and friends through Flickr and other sites. Enjoy learning how to preserve and enhance what you capture with your camera.

Facebook

Explore Facebook fundamentals. Learn how to set up an account, create a personal profile, edit privacy settings to protect your personal information, and upload photos and video. Discover how to connect and share information with family and friends, and how to follow and keep up to date with businesses, government agencies, and community groups on the site.

Google Drive

Learn what is meant by "the cloud" and how to use Google Drive to create and manage your files. Discover how Google Drive enables you to store documents, spreadsheets, and presentations that you can easily access from any computer without needing a flash drive. Explore the very useful file sharing and collaborative features of this software.

Introduction to Computers

Learn computer basics, including the parts of a computer and common computer terms. Practice the fundamentals of using the mouse and keyboard. Discover library resources that can help you to practice and improve your computer skills independently.

Introduction to the Internet

Understand the basics of navigating the World Wide Web with a browser. Learn about social networks, Internet terms, and cloud storage.

Introduction to Microsoft Word

Interested in learning how to create professional looking documents? Learn to create, open, format, and save documents in this basic two-part word processing class. Understand how to navigate the ribbon, make basic formatting changes, locate common editing tools, and save and print a document. Briefly discuss free word processing alternatives to Microsoft Word.

Introduction to PowerPoint

Learn the basics of putting together a multimedia slide presentation. Explore how to create slides, add and edit text, insert images, and add speaker notes. Gain the core skills needed to provide an effective presentation.

Introduction to Windows

Build up your basic computer knowledge by learning more about Windows, the most common computer operating system. Learn common Windows terms and definitions. Become familiar with the menu bar, toolbar, and useful features such as copying, cutting, and pasting.

Learning Online

Interested in learning about a particular subject but don't have the time or money to go back to school? Explore opportunities to learn independently online. Examine free options that enable you to learn in a controlled environment with help or at your own pace. Courses range from basic computer and life skills training on sites like GCFLearnFree to online learning platforms that offer advanced academic skills such as Khan Academy and Udemy.

Online Shopping

Shopping for items online can be fun while also saving time and money. Learn the basics of navigating several major online shopping sites, including Amazon, eBay, and Etsy. Discuss how to browse, place bids on auction items, select payment options, and ensure the security of your financial and personal information while shopping online.

Smartphone Clinic

Just bought a smartphone and not sure how to use it? Learn the basic capabilities of most smartphones, including how to call, text, connect to public Wi-Fi networks to use the Internet, and take pictures and video clips. While this session provides a general overview and does not focus on any particular smartphone model, you will have the time to ask individual questions.

CRAFTS AND HOBBIES

Antiques and Collectibles: Just the Basics, Please

Collecting is a popular and fascinating hobby. In this presentation we'll look at aspects of collecting that anyone new to the field will want to know, including a bit about the history of collecting in the U.S., some useful basic terminology, common types of evaluation for antiques and collectible items, and criteria that are commonly used to assess their value. We'll also talk about collecting tips from the experts and find out about valuable resources for your collecting education, both online and through the collections of the State Library Resource Center.

Heads or Tails? The Story of American Coins: Old and New

A historical introduction to American coinage from colonial times to the present day. Explore early American currencies, including coins from the thirteen colonies; discover the history of the silver dollar; and examine modern day coinage. This program is suited for both numismatic enthusiasts and beginners.

What's My Coin Worth?

Do you have coins and wonder what they are worth? Maybe you inherited them or collect them yourself. Learn about the features of a coin, how to find its value, and how to navigate the modern day coin marketplace.

DIY AND CREATIVE

"Can I Use This?" Copyright and Fair Use for Creatives

Have you ever wondered what pictures you're allowed to post on your blog or social media? Do you want to remix or reuse previously published material? This workshop will help you become more comfortable with these questions and give you the confidence to create and reuse material responsibly in your own creative works.

DIY Audio Production

Audio production has never been easier. Whether you want to produce a podcast, create an oral history, or just record your friends telling their favorite stories, chances are you have all the tools already available. Learn the basics of recording audio on your phone and editing using the free program Audacity. Discover methods of distributing your audio file online. This program highlights a selection of free resources available to help any budding audio producer.

Telling Your Story Online

What makes a good story, and how can you begin to share it with others? Learn the basics of telling a good story with online storytelling tools such as blogs, podcasts, and videos. Explore websites from expert storytellers that can inspire you to share your story with the world.

FINE ARTS AND MUSIC

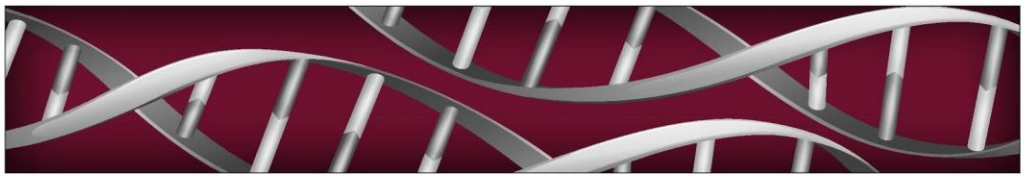
From Dreams to Reality: Building Careers in Today's Music Industry

The recorded music business is a major industry in the U.S., with yearly sales totaling over $7 billion. Technology has completely rewritten the rules of the industry and created many new challenges and opportunities for successful music careers—both behind the microphone and behind-the-scenes. We'll talk about how music stars are making money now, and how everyday musicians can make a good living working at their craft. We'll follow it up with a discussion of online and print library resources to help meet your music career goals.

Learning about Art: Leonardo and Wolfgang Have Something to Say

Have you ever stopped to think about what the arts are and what they do? Did you know that, while beautiful objects have been made by every culture in every time, the concept of art is really modern and western? What are the essential skills of artists and composers? What processes do they follow to create their art and what will make it succeed? We'll discuss these topics, and also take a look at the incredible fine arts and music resources available through the online and print collections of the Enoch Pratt Free Library, State Library Resource Center.

GENEALOGY



African American Genealogy: An Introduction

Interested in learning how to research your African American family history? Learn tips for how and where to begin your research. Explore several popular online genealogy sites and discuss a variety of books, databases, and other resources available through the library.

African American Genealogy: Beyond the Basics

Designed for genealogists with experience, this session will dig deeper into resources of interest for individuals researching African American genealogy. We'll explore the library's digital resources, popular genealogy databases such as Ancestry.com, independent record repositories such as the Freedmen's Bureau, and federal and state government websites. We'll also discuss how slave narratives, census records, historical photographs, and other rich sources of information provide the broader context and specific details relating to African American family histories.

Beginning Genealogy Research

Genealogy's popularity has increased significantly over the past several years, with new devotees gaining an introduction through shows like *Genealogy Roadshow*, *Who Do You Think You Are?*, and *Finding Your Roots*. Are you interested in joining this ever-growing community of researchers? Join us as we talk about the first steps you should consider taking to begin researching your ancestors, look at resources you can use—both online and in print, and discuss institutions you should consider planning to visit. Whether you're still thinking about diving into family history research, or you want to sharpen your skills, this program is for you.

Using Databases to Research Your Family History

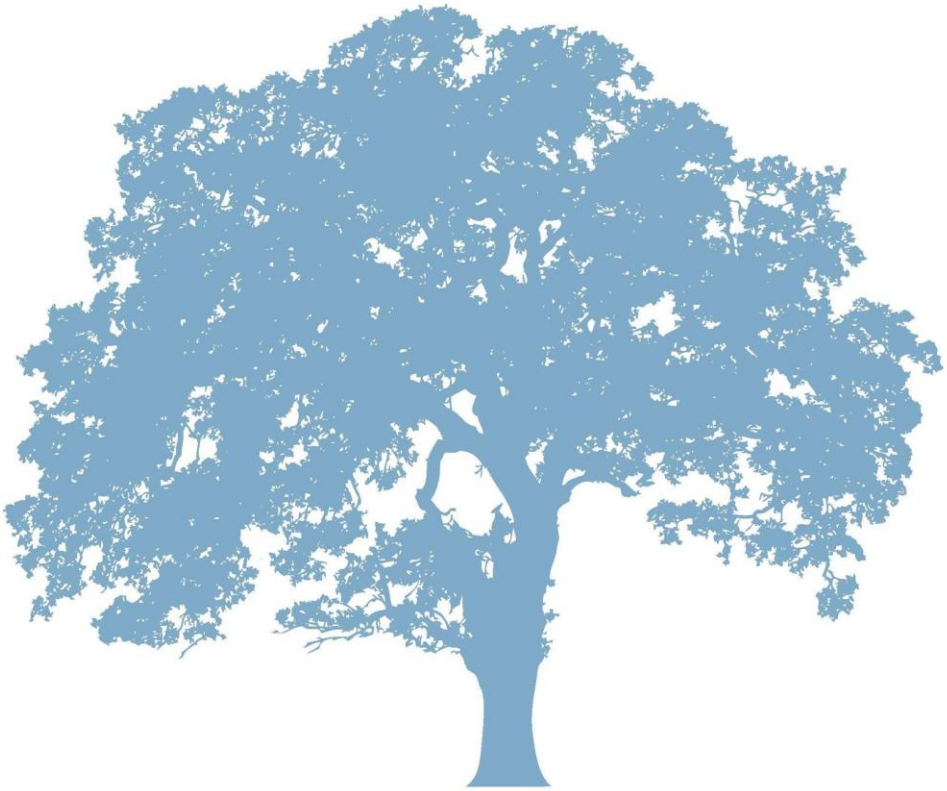
Library subscription databases are fantastic tools for researching your ancestors. They can help you locate difficult to find information, link you to other genealogists across the globe, and provide you with digitized records that, in the past, you would have had to travel thousands of miles to find. This program introduces attendees to the trove of resources available through databases, many (if not all) of which can be found at your local library. We'll look at genealogy-specific databases, such as Ancestry.com, as well as others not specifically created for genealogists, such as historic newspaper and map databases.

Using Newspapers to Research Your Ancestors

We find more than just obituaries when researching ancestors in newspapers. They're a great tool for discovering details about how our ancestors lived, worked and played. They fill gaps in our ancestors' lives by providing the day-to-day events of communities, both small and large. Librarians from both the Maryland Department and the Periodicals Department will introduce the types of information you will find in newspapers to help you flesh out the story of your ancestors. Online, database, and microfilm newspaper collections will be discussed.

Where to Find Maryland Genealogical Resources

Do you have ancestors who lived in The Old Line State? As one of the first thirteen states in the U.S., Maryland has a long history filled with fantastic resources for researching our ancestors. At this program, genealogists will learn which institutions and collections they can visit to find the records and information they need for their research, including online resources as well as those only found in local institutions.



HISTORY AND LAW

600 New Things We Will Have After the War

A light-hearted examination of a document from the library's collection, entitled "600 New Things We Will Have After the War"—evaluating the technological predictions of business advisor G. George Frederick. Which inventions and advances did Mr. Frederick predict accurately? Where was he wide of the mark, and why?

Anne Frank: Her Life, Her Diary, and Beyond

Anne Frank is possibly the most well-known victim of the Holocaust with millions of people around the world aware of her life in hiding through her diary. Not as well-known is the story of her early life, from her birth in Frankfurt, through her family's migration to Amsterdam, to the Nazi invasion of the Netherlands, as well as the time after her arrest and the fates of the people she hid with. This program will fill in those pieces and tell the story of the diary itself after the war and its impact on the world.

Andrew Carnegie's Gift to Baltimore: EPFL's Carnegie Branch Libraries

Learn about businessman and philanthropist Andrew Carnegie, who was inspired by Baltimore's Enoch Pratt to build over a thousand public libraries across America. Told in the context of library history, architectural history, and Baltimore's growth, this program showcases original photographs of Pratt's fourteen neighborhood branches built with Carnegie funds.

Historical Research Resources

Join librarians from the Maryland Department and the Social Science and History Department to discover significant resources focused on U.S. and Maryland history, including both print and electronic examples. Explore the concept of primary sources and learn what they are and where to find them, including Archives of Maryland online. You will also learn about the history resources available to you at Maryland's State Library Resource Center, and identify locally-generated Maryland history resources, such as Digital Maryland.

Legal Resources

Though most of us are not lawyers, we all interact with the law in many ways every single day. Whether you want to prepare for an upcoming meeting with a lawyer, study the history of a law, begin legal research in a subject area, or gain a better understanding of the current law–this program is for you. Participants will explore resources to answer frequently asked legal questions, learn how to track a bill through Congress, look up legal terms, track the activity of the Supreme Court and hear oral arguments, and gain familiarity with specific Maryland legal resources. This class will help participants over the initial hurdle and into the exploration of a broad and sometimes overwhelming subject.

Maryland Cooking: Historic Cookbooks of the Old Line State

Curious about the origins of Smith Island Cake, crab soup, and Maryland fried chicken? The Maryland Department has a small but historically significant collection of Maryland cookbooks, one dating back as far as 1845. We will explore the collection in historical and cultural context, and search for early examples of your favorite Maryland recipes. We will also discuss blogs about the history of cooking, digital collections of historic cookbooks, and other online resources. Whether you are searching for that elusive recipe or you're just interested in local history, the State Library Resource Center will help you savor Maryland's culinary past.

National History Day Research

Are you searching for resources and strategies to support your National History Day project? This program gives guidance on how to choose a topic that matches the annual theme, develop a thesis, find primary and secondary sources, and to ultimately decide which type of project you'll produce for National History Day.

Researching the History of Your Home

Unless you are the first to live in your house, you've probably at some point wondered who else cooked in your kitchen, when your roof was last replaced, or what that strange door that leads to nothing was originally used for. Just because your house isn't a famous landmark, doesn't mean it doesn't have a rich history. Researching the history of your home can be an exciting trip into the lives of those who came before you. It can also tell you how the house was built and give you clues as to how it should be maintained. In this program, we will talk about where to find government records related to your home, how to research historical archives for information, and what to look for in your house itself for clues.

Shipwrecks of the Chesapeake Bay

Find yourself awash in the exciting stories and histories of shipwrecks in the Chesapeake Bay. If you look out at the Chesapeake Bay today, you can watch as an inlet of sea teems with life from active vessels. What lies beneath is harder to see—the remains of over 1,000 once-seaworthy boats and ships strewn about the bottom. Studying shipwrecks gives a unique insight into how people once lived, worked, and conducted daily commerce on the Chesapeake.

What Do You Know About Maryland?

Think you know everything there is to know about Maryland? Eager to learn more? Come join us for a fun, trivia-style program, where you can test your knowledge of Marylandia, while learning about the people, places, and things that make this state great.

World War II – The Home Front

Using material from the Library's collections as well as online resources, explore how films, advertisements, posters, and other media educated the American public about World War II and stimulated them into joining the war effort. Learn how Victory gardens, food rationing, patriotic propaganda, and other aspects of domestic life were depicted in Hollywood movies and can be used today to recall the realities of life on the Home Front.

HUMANITIES

Poets and the Library

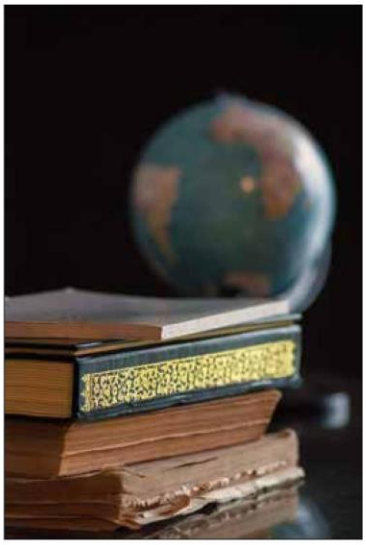
What can poets and poetry lovers find at the Library? Join a librarian for a tour of the Library's expansive collection of poetry books by local authors as well as famous American and international poets. Discover books that can help exercise writing skills, define literary forms, and discuss poets and poems. For writers wondering how to share their own work, the Library offers a variety of resources that describe how and where to publish poetry, as well as a collection of local and national literary journals for inspiration and enrichment. Learn about library events that support local poets including poetry readings, workshops, recitations, and an annual poetry contest.

Religion in its Diversity

The topic of religion has long generated vigorous debate. Gain a deeper understanding of world religions through a guided exploration of each faith's basic tenets. Examine sacred texts including The Hebrew Bible, The New Testament, the Qur'an, and various Far-East Scriptures. Discover books and other resources from the library's Humanities Department collection that offer useful insight into this challenging subject area.

What Makes a Classic?

You've heard and maybe even used the phrase: "It's a classic." But which works of literature become classics? Do they have to be old? Do they have to be bestsellers? Today what we consider a classic differs from what was considered a classic fifty or even one hundred years ago. Explore the history of classical literature, discuss the defining features of this distinct category of literary works, and review notable classics through the years.



INFORMATION AND MEDIA LITERACY

Fake News: How to Spot It

The topic of fake news is as old as the news industry itself—misinformation, hoaxes, propaganda, and satire have long been in existence. This program helps you determine the kinds of fake news that exist and provides tools for how to evaluate news for its reliability and truth. This program separates real news from fake news and provides insight into how to be a savvy judge of news.

Google Mostly

Explore how to best use Google and other online services and resources. Gain a basic understanding of how Google and other search engines work. Learn basic strategies for online searching, with a special emphasis on Google's advanced search features. Review when search strategies should include search engines, databases, directories, and other resources.

Researching Controversial Issues

Explore resources to help research controversial social and political issues. Discover search tips for locating relevant articles online and in library databases. Discuss the concept of publication bias and the importance of seeking multiple perspectives in order to create a well-researched argument. Review fact checking websites and high quality sources that encourage critical thinking and a deep analysis of controversial topics.

JOB, CAREER, AND RÉSUMÉ

The Art of Networking

Learn how to use LinkedIn and other tools to create a professional presence online. Create an online profile that shows off your professional abilities and accomplishments, and discuss the value of online and in-person networking.

Explaining That Gap in Your Résumé

Facing a barrier to employment? Is a criminal record affecting your job search? Learn occupational and transitional tips and tools to assist you in your job search. View examples of résumés and cover letters for ex-offenders, and discuss how to locate useful community and online resources.

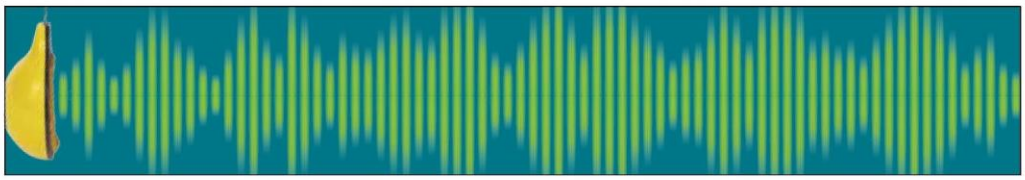
Job Searching

Learn how to find and apply for jobs online. Discuss how to find open positions, fill out online applications, submit electronic resumes, and prepare for interviews. Discover the Job Seeker's Toolkit and other online and print resources designed to help you in your job search.

Résumé Building

Learn how to create a basic résumé and cover letter. Discuss how to best organize your education and work experience and the value of functional and chronological résumés. Discover useful online resources such as occupational databases, templates, and résumé builders that can help you in the writing process.

LISTENER'S STATION



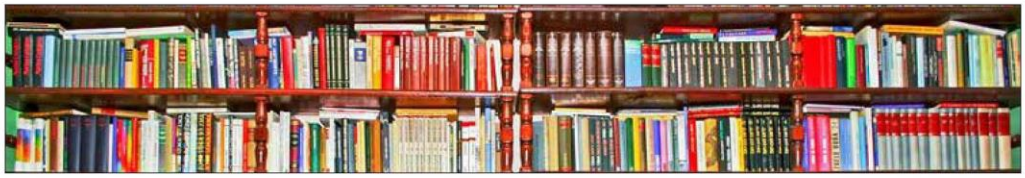
Finding the Best Audio Books

Do you love listening to your favorite books as audio? Tune in with this program and find out how to search for and find the best audio books being made today. We take you on a tour of the best websites and apps for listening to free audio books and showcase items from library collections. You'll learn how to search for an author or title, become a pro at searching for online audio books offered in various formats (mp3, download, and streaming), and search library catalogs for your favorite print books in audio format.

How to Listen To Free Music

You'll be all ears as we show you the best web sites and apps for listening to free music online. Learn how to search for an artist or song, tune in to online radio stations offering various formats (indie, country, hip-hop), and create and share playlists like a regular DJ. And if you want to keep the music you hear, we'll point you to sites where you can download free music.

READER'S NOOK



Fiction Book Discussion

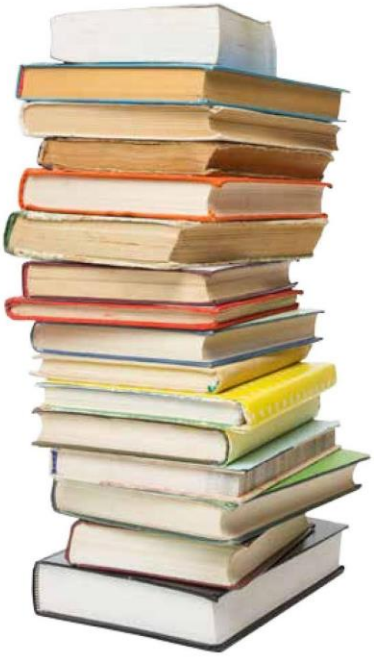
Foster friendships and promote reading. Schedule a book discussion and have one of our experienced Fiction librarians lead it. We're up for novels or short stories: your choice or our recommendation.

Reading in the Humanities

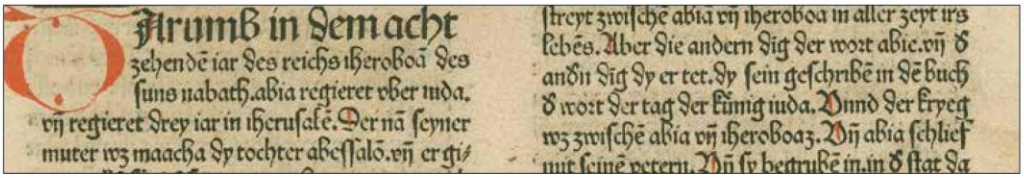
A glance at many popular literary "best of" and "top 10 lists" suggests that readers today have diverse interests. Are your interests as a reader varied? And are you looking for tips on how to broaden your knowledge in the Humanities? Join a SLRC subject specialist as they explore highlights from the Humanities collection—from movie star memoirs to modern poetry, from classical works of religion and philosophy to New Age self-help guides. Discover tips and tools for finding books in these diverse areas, how to keep up on what's new, and satisfy your reading appetite.

What Do I Read Next? Personalized Advice Session

People make time to get advice on their marriages and exercise routines, so why not on their reading? For a scheduled block of time, our librarians are at your service! Tell us the last two books you enjoyed and we'll suggest your next great read.



SPECIAL COLLECTIONS



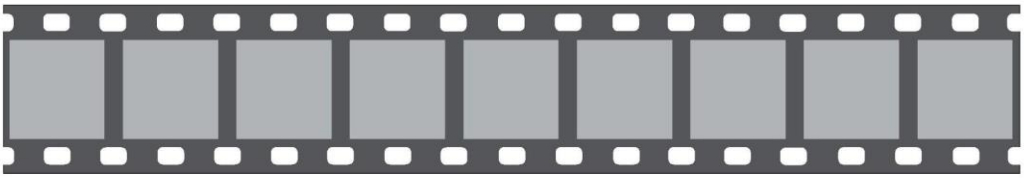
Caring for Your Family Treasures

Learn to preserve and protect your family's rare books, scrapbooks, photographs, and other personal treasures. Discuss where to store items, what boxes and other storage options are best, and what environments and other factors are most damaging to your materials. Gain the knowledge to ensure your family treasures last for years to come.

The Life and Literary Legacy of Edgar Allan Poe

Experience the mysterious life and literary legacy of Edgar Allan Poe through the Enoch Pratt Free Library's collections. Learn about Poe's personal life and family, his writings, and his mysterious death in Baltimore in 1849. View unique artifacts from Poe's life including manuscripts, letters, and personal items from the Library's collections.

VIEWER'S SPOT



Beyond YouTube: Free Video and Audio on the Internet for Entertainment and Education

Discover a variety of high quality multimedia sites on the Internet for education, research, and entertainment. Explore sites with a broad focus such as the Library of Congress's American Memory project, as well as more specialized repositories like Folkstreams (a collection of films dealing with all forms of world folklore) and the Mercury Theater/Campbell Playhouse broadcasts of Orson Welles like the infamous *War of the Worlds*. Enjoy the expert guidance of a librarian and film historian while gaining insight into rich multimedia content available online.

Everything You Ever Wanted To Know About Anime (But Were Too Afraid to Ask!)

What is anime? And how is it different from traditional cartoons? This session provides an overview of this unique art form, from its origins in Japanese manga to a worldwide pop cultural phenomenon spanning graphic novels, movies, TV series, video games, and fan conventions. You'll be introduced to some of the best directors and classic titles, and learn what magazines, DVDs, and websites are available to satisfy your curiosity.

Free Streaming Video

Are you a cord-cutter? Do you regularly stream video over the Internet? In this interactive session you will learn how to identify useful resources for viewing and streaming free and legal video content on PCs and mobile devices over the Internet. If you can name all the free video content sites you can think of then this session is for you. And even if you can't—learn about databases for video streaming, resources for free video content, and services from libraries.

The Marx Brothers

The Marx Brothers were some of the biggest movie stars of the 1930s and '40s. This program takes you through their beginnings on the Vaudeville circuit through their years as a comedy group that sang on Broadway and in film and on to their post-group careers. View clips of some of their best scenes and discuss the Marx Brothers' influence on society.

Watching Movies and TV in the Digital Age

Looking for a good movie, documentary, or TV series to watch but don't know where to start? Want to know when a movie gets released on Blu-ray/DVD, see ratings and recommendations, or find the best free sites for streaming content on your TV, computer, or mobile device? This program will help you learn how to do all these things and more, from learning how to "judge a DVD by its cover" to finding that movie you're dying to see when you can't quite remember the title or star.

YOUNG ADULT CORNER

The Mysterious Teen Brain

Do you ever wonder what teens are really thinking? Do you find it challenging to communicate with teens in your life? Do you wonder if they will stay that way forever? Join this funny, informative conversation about the teen brain that will help you understand teens and help them on their journey.

Working with Your Local Educators

Are you having a difficulty connecting with the educators in your area? Do you want to explore alternative ways to become a valued community partner with your school district? With just a few simple steps, get more participation from your school and a wider audience for your ideas.