



Enoch Pratt Free Library  
Maryland's State Library Resource Center

## FY 2019 SLRC Annual Plan

*The proposed DRAFT SLRC Annual Plan for FY 2019 responds to the FY 2018 to FY 2021 State Library Resource Center Strategic Plan. SLRCs Core Purpose is to provide cooperative, cost effective, statewide resources and services to Maryland libraries and their customers in collaboration with its partners.*

### **Awareness**

All Maryland libraries are aware of SLRC resources and services.

Action steps:

- Survey Maryland library staff to determine the awareness, effectiveness, and the applicability of SLRC services. *SLRC Strategic Plan Objective 1.3: Expand awareness throughout the library staff hierarchy by services at point of need. (I)*
- Expand awareness to the Maryland special and academic libraries communities. *SLRC Strategic Plan Objective 1.2: Expand awareness by all types of libraries (special, school, academic) with emphasis of school libraries. (M)*



## Digital Inclusion

Maryland libraries have enhanced access to digital resources and technology.

### Action Steps:

- Enhance and improve high speed Internet access to rural and underserved areas of the state. *SLRC Strategic Plan Objective 2.1 Enhance and improve high speed Internet access to rural and underserved areas of the state*
- Enhance the use of emerging technologies to deliver services to targeted libraries. *SLRC Strategic Plan Objective 2.2 Enhance and improve high speed Internet access to rural and underserved areas of the state*
- Expand Digital Maryland partnerships to increase access to digital resources and provide support for local digitization efforts. *SLRC Strategic Plan Objective 2.4 Increase awareness of Digital Maryland and maintain support of local digitization efforts. (I)*

## Staff Development and Training

Maryland library employees will be better able to provide high quality customer service through SLRC training and development opportunities.

### Action Steps:

- Develop training responsive to the immediate training and service needs of Maryland library staff. *SLRC Strategic Plan Objective 3.2 : Enhance the relevance of training topics.(I)*
- Explore developing training delivery methods that incorporate both video and face-to-face from a blended learning approach creating a pilot for review by Maryland libraries. *SLRC Strategic Plan Objective 3.1 : Expand training delivery options.(M)*
- Create a Leadership Development training tract. *SLRC Strategic Plan Objective 3.2 : Enhance the relevance of training topics.(I)*