



Enoch Pratt Free Library
Maryland's State Library Resource Center

FY 2017 SLRC Annual Plan

The proposed DRAFT SLRC Annual Plan for FY 2017 responds to the FY 2016 survey of Maryland Library Administrators setting a stronger course toward leadership and responsiveness to the needs of Maryland libraries and their customers.



Market SLRC services and resources to the Maryland library community

Action steps:

- Effectively communicate SLRC products, resources, and services supporting the needs of Maryland library staff and customers.
- Broaden the reach of AskUsNow to Maryland library customers on all levels at the moment of need.
- Use slrc.info more effectively as a direct marketing tool providing effective access to SLRC training; highlighting programming, accessible specialized services and collections.

DELIVER

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Provide dynamic, timely services, and programs meeting the needs of the Maryland library community

Action steps:

- Design specialized training based on the requested needs of Maryland librarians.
- Develop online and face2face training and programming for library staff and encourage a culture of lifelong learning in the Maryland library community.
- Sponsor SLRC Conferences addressing statewide library interests and needs.
- Expand electronic access to Maryland State Documents.
- Communicate the status of the SLRC Renovation Project.

FOSTER CONNECTIONS

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Lead and expand supportive collaborations and partnerships

Action steps:

- Strengthen SLRC's leadership role in the digital community expanding statewide and national access to historical and cultural collections held by Maryland institutions.
- Establish supportive connections with Maryland's Regional Library community.
- Create SLRC/Maryland County library partnerships to expand Maryland library visibility in the Maryland school community.
- Support resource sharing through statewide collaboration
- Establish a leadership role in addressing library trends identified within the Maryland library community.

TECHNOLOGY

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Provide technology improving Maryland libraries ability to service

Action steps:

- Monitor Sailor network infrastructure; upgrade services and implement policies as required.

OUTCOMES

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Establish performance measures illustrating the value of SLRC

Action steps:

- Track and analyze subject guide use to refine existing guides and identify the need for new web guides.
- Explore additional outcome measures to more effectively quantify the statewide value of SLRC services.
- Monitor the use of the Sailor databases.