



STATE LIBRARY RESOURCE CENTER
OVERSIGHT COMMISSION
November 20, 2018
EPFL Central Library
10:15 a.m.
Minutes

Attendees:

Michael Gannon, SAC Chair
Miryam Chumpitaz-Karlowitz; Darcell Graham; Elizabeth Hulett; Gordon Krabbe; Morgan Miller;
Paula Miller; Dana Newman; Ryan O'Grady; Irene Padilla; Tamar Sarnoff; Michael Walsh and
Wesley Wilson.

Call to Order:

The meeting was called to order at 10:15 a.m.

Welcome and Introductions:

Ms. Padilla chaired the meeting in place of Ms. Marshall and welcomed all members.

Approval of Minutes:

Upon motion (Ms. Morgan Miller), and second (Ms. Hulett) the minutes from the September 18, 2018 meeting were approved.

SAC Report:

Mr. Gannon reported that the last SAC meeting was held in October. The number of dial up users is down to 71 and there is a MILO meeting scheduled for 12/6/2018 to discuss the MARINA statistical report, updates and to participate in a contaminated material training session. A talk about a new survey for the delivery system is also in the agenda.

Mr. Gannon also said that there were 71 attendees for the E-Resource Symposium on 9/27/2018 and there was information from 10 vendors. Ms. Graham stated that the SAILOR trials meetings will be held on 12/10/18 and that the vendor selections are still on track to be completed by March 2019.

Financial Report:

*(For the full report, please refer to the **Expenditure Report for the Quarter Ending 9/30/18**)*

Mr. Krabbe said that 21% of the SLRC grant was spent as of 9/30/2018. No Sailor database costs are included, as most of the anticipated \$660,000 costs will occur late in the fiscal year. He also mentioned that none of the Baltimore and Montgomery Counties delivery grants costs have been paid, which understates the Courier Services percentage spent for this point in the fiscal year. Relais maintenance costs in MILO have not been incurred as of yet. Mr. Krabbe said that overall, we are in good financial shape and that a few staff members will be hired to support the operation of the new Teen Center, with Central reopening next May.

FY2019 Annual Plan Update:

*(For the full report, please refer to the **FY2019 SLRC Annual Plan, November Update**)*



Awareness:

Mr. Wilson said that a survey was developed and launched on 11/15 with the goal to get input from SLRC users. Four specific questions were made and the link was sent to MAPLA, Marylib and school media specialists (via Laura Hicks).

The partnership with DLLR continues to expand. There are 5 more videos, which were edited and launched by the Sight and Sounds Department. Mr. Wilson declared that this has been a positive experience, having a presence with DLLR strengthens the partnership and also raises awareness of what is happening on libraries around the state. There is a ULC project that is collaboration between BCPL and EPFL, that makes the partnership even more important. Ms. Paula Miller stated that the BCPL-EPFL team did a great job with the detailed planning for this project. Responding to a request from Ms. Padilla for more details, Mr. Wilson explained that this project was developed to support the small business community and that the pilot will be launched in February 2019. It is very involved with SBA, SPDC and the Baltimore County Chamber and there will be a presentation at the next MAPLA meeting; it was featured in an ULC webinar last week.

Ms. Graham said the Maryland State Depository and Distribution Program (SPDDP) had an annual meeting on 11/2/18 at ARLOC with representatives of 14 depository libraries attending. The keynote was Gene Deems, Egov and Digital Services Manager of the Office of Communications at the Maryland Department of Natural Resources, who talked about the collaboration between SPDDP and DNR. Ms. Sarah Albert, Mandated Reports Specialist at the Maryland Department of Legislative Services, also gave a presentation about reports mandated by Maryland law.

Mr. Graham also mentioned that the Maryland Statewide Circulation Conference was held on November 7 at the Cylburn Arboretum. This has been the largest conference so far, with 200 staff members from Maryland and DC. The keynote was Patricia Smith, founder of Compassion Fatigue Project.

SLRC Conference: Mr. Wilson stated that it keeps blossoming. The conference continues being survey-based to respond to needs and interests from librarians around the state. Keynote was Dan Bernstein, CEO of MHMediate, who had a great presentation listening to the challenges of staff and helping librarians to re-think how to respond to patrons with mental challenges. Mr. Wilson said that there have been talks about making this presentation an all-day class.

The Spring conference will be held on 4/9/19. The topic will be information literacy, and digital inclusion as part of it.

SLRC continues its participation with BCPL and public schools for their digital family initiatives, and also with the different programs for other counties around the state. Mr. Wilson said that the outreach to independent school and academic community is also ongoing. There is monthly programming at the Catonsville Commons Senior Center to make sure that SLRC addresses all age groups. Mr. O'Grady continues with his popular presentation of "Fake News" across the state.

Ms. Graham mentioned that there will be a training on contaminated materials on 12/14/18 at the Washington County Free Library, on 1/7/19 at the Southern MD Regional Library Association and 1/22/19 on the Harford County Public Library. This won't be a public program, but a resource available through www.slrc.info

Mr. Wilson stated that AskUsNow continues to be out in the field raising visibility. Statistics are being watched, looking carefully at the entire process. Ms. Sarnoff noted that a survey was run 2 months



ago and Yana Demireva is evaluating and analyzing results. They will reconvene once her analysis is done.

Mr. Wilson shared that the Special Collections Department (SPC) was featured in one of the library's renovation videos. SPC has made available 5 exhibits of World War I and World War II for the Baltimore County Public Library branches, and showed some examples to the SLRCCOM members. These are high quality copies commercially reproduced based on the interest of libraries. Mr. Wilson said that it is very important to get our items out and around the state.

Digital Inclusion:

Mr. Wilson said that the SLRC public programming is addressing more effectively the use of information. This started with the Fake News presentation, which allows Mr. O'Grady to build into the process a tool kit for customers to understand how to analyze the information that they are pulling back, and how SLRC make information available for libraries and customer through the webpage.

Ms. Graham stated that Digital Maryland has 2 new staff members, a new digital imaging scanning technician and a digital project manager assistant.

Staff Development and Training:

Mr. Wilson reported that there was a request from Charles County on how to create a leadership development training track, which lead to a program that will be launched in January 2019. Mr. O'Grady is in the process of putting it together now and it will be important in terms of how we expand the services that we provide and the training.

Mr. O'Grady explained that this is not a generic training, but tailored to what each library system wants. It will be a two-day program.

Mr. Wilson said that SLRC continues its support to LATI as well.

Renovation Project Update:

Mr. Wilson shared with the SLRC Commission Members a presentation with pictures of the current construction work in different areas and explained that the administrative offices are expected be move back to Central on January, with ARLOC being next.

Meeting Adjournment:

The meeting was adjourned at 11:37 a.m. The next meeting is scheduled for January 15, 2019 at the Enoch Pratt Free Library, Orleans Street branch.

Submitted by
Miryam Chumpitaz-Karlowitz