



Enoch Pratt Free Library  
Maryland's State Library Resource Center

## **FY 2025 SLRC Annual Plan**

*This Plan is based on the State Library Resource Center Strategic Plan FY2023 – FY2026. It has been simplified from previous Plans in order to provide more flexibility to showcase all SLRC services and strategies.*

*Each quarter, Pratt Leaders who work in SLRC-related areas will deliver updates about successes and challenges they have faced in meeting the goals of the strategic plan. These will be provided to the Chief of SLRC who will create the quarterly report and presentation, and will ask those responsible to report out at each SLRC Oversight Commission meeting.*

- 1. Organizational Effectiveness** – The State Library Resource Center is an adaptive organization that fosters proactive and responsive relationship with the library community. Throughout the course of the Fiscal Year: We will collaborate to solve common challenges in multi-type libraries, evaluate communications to define and maximize effectiveness, and align resources to best support the goals of the State Library Resource Center's strategic plan and empower staff to meet the needs of the library community.
- 2. Awareness** – All Maryland library staff are aware of State Library Resource Center-provided services and resources. We will define and communicate State Library Resource Center-specific resources and services, develop and implement bi-directional pathways to connect with all Maryland library staff, and support onboarding programs introducing State Library Resource Center resources and services to both staff and stakeholders.
- 3. Technology** – Our communities are connected and empowered with sustainable, innovative technologies to move libraries forward and achieve digital equity. We will establish a mechanism to understand current and future technology needs and measure performance, ensure that State Library Resource Center technology resources and services are accessible and delivered equitably to everyone, and create a statewide approach to digital equity by convening partners, sharing best practices, and elevating successful models.
- 4. Training Resources and Services** – State Library Resource Center Training creates a well-informed library community ready and able to provide relevant and responsive services. We will increase awareness and usage of training resources, develop coordinated and collaborative statewide training for the library community, and provide relevant and timely training that reaches the library community using the most effective platform.

We did not know that FY24 would be a year of remarkable change in the organization, but we do know that FY25 will be!

The Chief of SLRC will report to the Commission at each meeting about organizational changes and what those might mean for statewide services.

Other Pratt Leaders who work in SLRC areas will let the Chief know of any difficulties or challenges they are facing so that they can problem solve together and approach the Commission with both the challenge and proposed solutions.

Among the specific goals this year are:

- SLRC will evaluate its public staffing model in all areas and make changes as needed to ensure that customers present in the building and statewide receive the best possible service based on their specific needs.
- All SLRC leaders will monitor website feedback and discuss it in order to ensure that the new SLRC.info best meets the needs of its wide customer base.
- Ensure that people new to leadership positions at EPFL/SLRC are properly onboarded to SLRC, the SLRC MOU, MSLA, and other statewide roles.
- Work with all internal and external stakeholders to ensure that maximum effort is placed into increasing funding in FY26 and moving forward. Internally there will be a focus on revising what data is collected and how we tell our story with maximum impact.
- Ensure transparency between all internal and relevant external stakeholders when adding or shifting any focus in this plan.
- We will host four conferences, each with a virtual day and an in-person day
- We will participate in statewide membership, advisory, and community of practice groups
- We will provide at least 20 statewide trainings and public programs