

Sailor Advisory Committee Annapolis Road Library Operations Center - ARLOC April 25, 2019 10:00 AM

Attendance: Michael Gannon, Stuart Ragland, Daria Parry, Sarah Kuperman, Tamar Sarnoff, Darcell Graham, Beth Thoms (note taker) Virtually: Carla Moore, Ed Goyda Absent: Thomas Vose, Liz Mengel, Liz Sunderman, Erica Jesonis Excused: Michael Walsh

Welcome (Michael Gannon, Chair)

Call to order

Approval of Minutes – December 13, 2018

Move to approve – Beth Thoms/ Seconded – Daria Parry

Need a replacement member from Southern Maryland. Tamar will touch base with Irene

Sailor Databases Update (Sarah Kuperman)

- Heritage Quest is a simple continuation of the current subscription
- Mango Languages
 - We have a process in place. All public library systems and the regional libraries have accounts set up. The Mango Team has reached out to the specific contact staff at each public library system to set up access/authentication.
 - Soft opening will kick in as the set ups are completed. Every public library will be set up by early June
 - K12 are handling their own process
- Gale Core Package
 - Gale has re-opened the trial website that was available to us in Fall. Librarians have been encouraged to visit the site and explore our new eresources.
 - April 1 Gale crosswalk live webinar for the MPERLs
 - April 24 Gale tech staff, SAILOR team, K12 representatives met to discuss technical details for authentication and account set up.
 - We will begin live webinars in May. The webinars will review the crosswalk. We hope to support summer reading by featuring the reader's advisory resources Books & Authors.
 - We will have a soft opening in mid-June



- MLA/DLA Conference, May 1-3, 2019
 - Gale and Mango Languages will each be at the conference exhibit area. Additionally, there will be a SAILOR poster session on Thursday
- Next Fall SAILOR Symposium
- Kudos for Sarah for the entire process
- Sunsetting Rosetta Stone. Suggestion that there be a press release or language that all can use when explaining decision to the public

Cybersecurity Interest Group (Tamar Sarnoff)

- Cybersecurity Interest Group is now under SAC
- Will meet quarterly
- Held first meeting last week, April 18
- Ryan Rickels (Harford) is the chair
- Established topics of priority
- Communicating Threats and other information via listserv (email coming soon)
- Security programming for library staff and public including:
 - KnowBe4 (<u>https://www.knowbe4.com</u>)
 - Be Internet Awesome (<u>https://beinternetawesome.withgoogle.com/en_us</u>)
 - Safe and Secure Online by ICS2, a Garfield themed kid friendly cybersecurity program (<u>https://www.iamcybersafe.org</u>)
 - Password managers and education
 - 3rd-party spam filtering
 - USB security and best practices

SAILOR Quarterly Report/CRUISE Accounts (Stuart Ragland)

- Third quarter report is available
- VIP (staff) accounts have now been purged
- CRUISE accounts (public) only 65 people still have these dialup accounts. Account holders will be receiving a letter with information about the sunsetting of this program. Program ends June 30, but not cutting off accounts. All accounts will end when they expire
- Heritage Quest shows good activity
- Rosetta Stone activity is slowing down
- Website hosting still active for a small group of Maryland entities, including the forestry service

Relais/MARINA Update (Darcell Graham)

- Old interface phased out. Staff already using new interface
- Shipping changes representatives from each region will be involved. Starting survey process



State Library Resource Center Financial Report (Darcell Graham)

- SLRC financial report not out yet.
- Discussed removing from future agendas

Renovation Update (Darcell Graham)

- Renovation is 95% complete
- Vacate ARLOC by May 8
- Fully operational by end of that week
- All services are still operational during transition

Collections and Access Services Division (Darcell Graham)

Announcements

- Mike Brown is acting as SAILOR day to day operations during Mike Walsh's absence.
- Stuart is retiring in November after 25 years with Enoch Pratt

Motion to Adjourn

• Daria – moved / Ed – seconded

Next meeting: June 6, 10AM via Zoom - Michael Gannon hosting